

# TRAVIS COUNTY REENTRY SUCCESS GUIDE

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REVISED JULY 2014



*A Guide to Travis County Area Resources for  
People Leaving Jail or Prison*

A PUBLICATION OF THE TRAVIS COUNTY JUSTICE AND PUBLIC SAFETY DIVISION,  
CRIMINAL JUSTICE PLANNING DEPARTMENT

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# INTRODUCTION

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The Travis County Reentry Success Guide was created for the benefit of those in need of information regarding resources that may be available to former offenders and their families during the reentry process after incarceration. Not all local services are listed in the guide. We hope that you will use the guide as it was intended – as an information springboard for your success after incarceration.

Providers of basic needs services may have significant waiting periods for services or they may have closed some services to contain costs. Please be patient when calling – these providers are here to help you and many other Travis County residents. Please be aware that there are costs associated with some resources listed in this guide. Planning ahead for your release as far in advance as possible is recommended to ensure that you have an action plan for reentry.

**Note:** Travis County does not provide information on reentry resources for other Texas Counties. Calling the Statewide Texas 2-1-1 is recommended; See this guide for more information on the Statewide Texas 2-1-1 system for resource information.

The Travis County Reentry Success Guide is updated monthly. Although every effort is made to ensure the accuracy of the information in the guide, some listings may change between each update. We appreciate and welcome your comments, deletions or updates to the Travis County Reentry Success Guide. Please contact:

**Travis County Justice and Public Safety Division  
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P.O. Box 1748, Austin, TX. 78767  
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**DISCLAIMER:** The Travis County Criminal Justice Planning Department, Justice and Public Safety Division does not endorse any of the organizations or facilities that are included in the Travis County Reentry Success Guide. The presence of an agency or service in this listing does not constitute an endorsement, nor does the absence of an agency indicate disapproval. Users are free to duplicate any or all parts of this directory as desired as long as copies are not reproduced to be sold.

# 2-1-1

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**2-1-1 Texas**, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. Whether by phone or internet, our goal is to present accurate, well-organized and easy-to-find information from over 60,000 state and local health and human services programs.

You can access 2-1-1 using the telephone or internet:

**Telephone:** Dial 2-1-1

- When you dial **2-1-1**, select a language, and then choose “Option 1” for information on services in your area. Available 24 hours a day, 7 days a week throughout the year. Information is available in more than 90 languages.
- If you are calling from outside of Texas, or have technical difficulties when dialing 2-1-1, please dial our toll free alternate access number at 1-877-541-7905. For TTY access, please dial 1-877-833-4211.

**Internet:** [www.211centraltexas.org](http://www.211centraltexas.org)

- Be honest and upfront about your criminal background with the **2-1-1** staff. They are trained resource data specialists and can do a much better job for you if they can look at referrals that you qualify for.
- Be prepared with a pen and paper to take notes when you call. Be specific about what you need when you call. Have a list of written questions ready to go - use them as a guide.

# RELEASE PLANNING

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As you begin planning for your release you first need to take an inventory of issues you may face when you return to the community. All of the areas listed below can interfere with your success in establishing a stable life once you are released. **Use the checklist to help determine which areas may be a problem for you.** When finished, look at the areas and start developing a plan to address them. This will help you decide what you need to do now to assist in your transition to life on the outside. Dealing with these issues before release may also help make them less overwhelming.

| <b>Issues to Face Upon<br/>Release</b> | <b>This is a possible problem<br/>for me.</b> | <b>I can take care of this.</b> | <b>I need help with this.</b> |
|--|---|---------------------------------|-------------------------------|
| Chemical Abuse                         |   |                                 |                               |
| Lack of money                          |   |                                 |                               |
| Transportation                         |   |                                 |                               |
| Child Care                             |   |                                 |                               |
| Family Problems                        |   |                                 |                               |
| Housing                                |   |                                 |                               |
| Clothing                               |   |                                 |                               |
| Medical                                |   |                                 |                               |
| Telephone                              |   |                                 |                               |
| Job Skills                             |   |                                 |                               |
| Education                              |   |                                 |                               |

Be aware that any of these areas may interfere with a successful plan! Don't ignore them. Life planning takes patience and commitment.

**TIP:** Did you know that the Texas Department of Criminal Justice (TDCJ) has a new statewide toll free telephone number? This number is to help answer questions about reentry. For help, call the TDCJ Reentry and Rehabilitation toll free number at 1-877-887-6151.

# MENTAL HEALTH & SUBSTANCE ABUSE

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## **AIDS Services of Austin**

**Our Mission** – To enhance the health and well-being of the community and people affected by HIV and AIDS.

**Our Vision** – An empowered community committed to healthier lives, free from stigma, for people affected by HIV and AIDS.

**The PATH Program** is an individual counseling service. PATH helps adults living with HIV or who are at risk for HIV take charge, be proactive, and learn to stay healthy; problem solve; manage stress; build and keep healthy relationships; communicate better; and create a positive vision for the future.

Healthy Relationship is a group counseling program. Healthy Relationship group is for gay and bi men living with HIV, or heterosexual women living with HIV. Healthy Relationship group helps participants learn and practice together skills to manage stress, communicate better, and make healthy decisions.

**For more information on AIDS Services of Austin programming please contact at:**

**512-458-2437**

[asa.mail@asaustin.org](mailto:asa.mail@asaustin.org)

**AIDS Services of Austin is located at:**

**7215 Cameron Road**

**Austin, Tx 78752**

## **Al-Anon & Al-Ateen**

Al-Anon offers hope, and help to families, and friends of alcoholics. Al-Ateen does the same for those under age 20. To find meetings near you, please call (512) 441-8591 or visit the website.

For Al-Anon literature or information about meetings, please visit the Information Center.

## **Austin Al-Anon/Al-Ateen Information Center**

6301 Manchaca Road, Ste. F

Austin, TX 78745

(512) 441-8591

Office hours: 10:00a to 2:00p Monday - Friday

<http://austinalanon.org>

<http://texas-al-anon.org/>

## **Alcoholics Anonymous (AA)**

A fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. To find meetings near you, please call the 24 Hour Hotline or visit the website.

## **Alcoholics Anonymous (AA) 24 Hour Club**

The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.

## **Hill Country Intergroup**

1825 Fortview Road

Suite #104

Austin, Texas 78704

24 Hour Hotline (512) 444-0071

[www.austinaa.org](http://www.austinaa.org)

## **Alcoholics Anonymous (AA) 24 Hour Club**


1000 Prairie Trail


Austin, TX. 78758

(512) 837-9362

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| <p style="text-align: center;"><b>Austin Clubhouse</b></p> <p>Offers a supportive community for people diagnosed with mental illness. Services include transitional employment, supported employment, and independent employment, as well as social events.</p> <p><b>Hours:</b> Tuesdays through Fridays, 9:00AM-5:00PM</p>  | <p>4425 Red River St.<br/>Austin, TX 78751</p> <p>(512) 925-5877<br/>E-mail: <a href="mailto:info@austinclubhouse.org">info@austinclubhouse.org</a><br/><a href="http://austinclubhouse.org/">http://austinclubhouse.org/</a></p>                          |
| <p style="text-align: center;"><b>Austin Lakes Hospital</b></p> <p>Provides inpatient and outpatient psychiatric services for adults. Services include crises intervention, assessment, nursing care, medication management, and after-care planning. Uninsured individuals must go through ATCIC's Psychiatric Emergency Services (PES).</p>   | <p>1025 E. 32<sup>nd</sup> St.<br/>Austin, TX 78705</p> <p>Emergency 24/7: (512) 544-5253<br/><a href="http://www.austinklakeshospital.com">www.austinklakeshospital.com</a></p>   |
| <p style="text-align: center;"><b>Austin Men's Center</b></p> <p>A private practice providing addiction counseling, men's relationship groups, smoking cessation counseling, individual and group therapy, and anger management classes for men. Classes are \$40/session. Individual counseling is \$120/session. Some sliding scale services available.</p>   | <p>Various locations in Austin.</p> <p>(512) 477-9595<br/><a href="http://www.austinmenscenter.com">www.austinmenscenter.com</a></p>   |
| <p style="text-align: center;"><b>Austin Recovery</b></p> <p>Offers a number of programs including detox, men and women's programs for Short-Term residential treatment (usually up to 30 days) and the Journey Program (usually 90 days or more). Also offer a program for women with children called Family House.</p> <p>Austin Recovery offers free intervention classes, outpatient services, alumni support, family programs, aftercare and community education.</p>  | <p>8402 Cross Park Drive<br/>Austin, TX 78754</p> <p>(512) 697-8600</p>  |
| <p style="text-align: center;"><b>Austin State Hospital (ASH)</b></p> <p>ASH works in partnership with patients and their families to develop a recovery and wellness plan that supports each patient's return to his or her community.</p> <p>Provides state funded psychiatric services for adults, adolescents, and children. Phones are answered 24 hours a day, 7 days a week.</p>  | <p>4110 Guadalupe St.<br/>Austin, TX 78751</p> <p>(512) 452-0381<br/>After hours admission:<br/>(512) 419-2810</p> <p><a href="http://www.dshs.state.tx.us/mhhospitals/austinh/default.shtm">www.dshs.state.tx.us/mhhospitals/austinh/default.shtm</a></p> |



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| <p><b>Austin Stress Clinic (ASC)</b><br/>A privately owned business that specializes in providing classroom-based programs to both voluntary and court-ordered clients to help develop healthier, less harmful ways of managing problems, and building better relationships.</p>   | <p>5555 N. Lamar Blvd.<br/>Suite L123<br/>Austin, TX 78751<br/><br/>(512) 326-1717<br/><a href="http://www.austinstress.org">www.austinstress.org</a></p>  |
| <p><b>Austin Travis County Integral Care (ATCIC)</b><br/>Provides community-based mental health, mental retardation, and substance abuse services to adults and children. Services include information and referral, psychiatric evaluation, 24-hour crises intervention, medication support, inpatient treatment, employment and vocational services, case management, family support, respite care, housing, supported living and residential services.</p>  <p><b>NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care</b></p> | <p><b>Robert T. Chapa Administrative Office</b><br/>1430 Collier St.<br/>Austin, TX. 78704<br/>(512) 447-4141<br/>hours: 8:00 AM to 5:00 PM</p> <p><b>PES Psychiatric Emergency Services</b><br/><b>Walk-in Clinic Open 24 hours.</b></p> <p>56 East Avenue, Nadine Jay Bldg.<br/>Austin, Texas 78701<br/>Bus Line 17,21, 22</p> <p>24-hour Crisis Hotline<br/>(512) 472-4357 (HELP)</p> <p><a href="http://www.integralcare.org">www.integralcare.org</a></p> |
| <p><b>Beyond Today</b><br/>Promotes peer support and recovery services while informing policy to provide individuals the tools they need to improve their health and wellness in order to live self-directed, self-fulfilled lives and reach their full potential.</p>   | <p>PO Box 301616<br/>Austin, TX 78705<br/><br/><a href="http://beyondtoday.us/">http://beyondtoday.us/</a></p>   |
| <p><b>Capital Area Counseling</b><br/>Offers sliding fee scale (\$10-\$55, based on income), no session limit counseling for individuals, families, couples, children, and groups. Appointments available 7 days a week and evening appointments are available Monday-Friday.</p>  | <p>2824 Real St.<br/>Austin, TX 78722</p> <p><b>Call for a screening and appointment:</b><br/>(512) 302-1000</p> <p><a href="http://www.cacaustin.org/">http://www.cacaustin.org/</a></p>  |
| <p><b>Clean Investment Inc. and Counseling Centers (CICC)</b><br/>Offers clients outpatient care, education, case management and counseling for people struggling with substance abuse and addiction. Payment plans are available.<br/>Hours: Monday-Thursday 10:00 AM to 8:30 PM<br/>Friday 10:00 AM to 6:00 PM</p>   | <p>1212 East Anderson Lane<br/>Suite 300<br/>Austin, TX. 78752<br/><br/>(512) 477-6690<br/><a href="http://www.cleaninvestmentsinc.com">www.cleaninvestmentsinc.com</a></p>  |

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| <p><b>Cocaine Anonymous (CA)</b><br/>CA is a 12-step program for people addicted to cocaine.</p> <p>To find a meeting, call the hotline or visit the website.</p>   | <p><b>Austin Hotline:</b> (512) 339-HELP (4357)</p> <p><b>To find a meeting,</b> call (512) 479-9327<br/>or go to <a href="http://www.ca-scta.org">www.ca-scta.org</a></p>  |
| <p><b>Communities for Recovery</b><br/>Provides volunteer peer support service to individuals struggling with addiction and/or a co-occurring mental health disorder.<br/>Programs include peer coaching, 12-step programs, and counseling.</p>   | <p>4110 Guadalupe Street<br/>Building 635<br/>Austin, TX 78751</p> <p>(512) 758-7687<br/><a href="http://www.cforr.org">www.cforr.org</a></p>   |
| <p><b>Community AIDS Resources Education (C.A.R.E.)</b><br/>Provides HIV testing, counseling, street outreach and education, case management, substance abuse treatment, and support groups. Support services are limited to those living with HIV and AIDS.</p> <p><b>NOTE: Austin Travis County MHMR has changed its name to Austin Travis County Integral Care</b></p>   | <p>Austin Travis County Integral Care<br/>1631 E. 2nd St. Building E<br/>Austin, TX. 78702</p> <p>(512) 804-3650<br/><a href="http://www.integralcare.org">www.integralcare.org</a></p>   |
| <p><b>CommUnity Care</b><br/>Providers deliver services to adults and children in individual, group, family and couples sessions. These providers are fully bilingual in Spanish and English. The behavioral health care providers use a variety of brief therapy approaches to assist patients challenged by mild to moderate behavioral disorders. This includes substance abuse disorders.</p>                                     | <p><b>Multiple locations throughout Austin.<br/>See reference in back of guide.</b></p> <p>CommUnity Care Austin<br/>15 Waller Street, 5<sup>th</sup> Floor<br/>Austin, TX 78702</p> <p>(512) 978-9015<br/><a href="http://www.communitycaretx.org">www.communitycaretx.org</a></p> |
| <p><b>Depression &amp; Bipolar Support Alliance (DBSA)</b><br/>Our mission is to improve the lives of people living with mood disorders by providing self-help support groups and educating the public about these treatable medical disorders.</p> <div data-bbox="383 1493 623 1665">  <p>Depression and Bipolar<br/>Support Alliance</p> </div> | <p><b>Toll-Free Nationwide Hotline:</b><br/>(800) 826-3632</p> <p><b>Austin Area Contacts:</b><br/>Clayton Loban<br/>(512) 655-3272<br/>Teri Villanueva<br/>(512) 655-3272</p> <p><a href="http://www.dbsalliance.org/">http://www.dbsalliance.org/</a></p>                         |


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| <p align="center"><b>DrugClass.Org:</b><br/> <b>Drug Offender and DWI Education Program</b><br/> Provides state- approved Drug Offender and DWI classes certified by Texas Dept. of State Health Services. Participants receive a state issued certificate of completion needed for re-instatement of their Texas driver's license.</p> <p align="center">12 Hour DWI Program -Cost \$75<br/> 15 Hour DOEP Program-Cost \$85</p> | <p align="center"><b>To enroll, please contact:</b><br/> Ruby A. Cortez<br/> 6633 East Hwy 290 Suite 303, #4<br/> Austin, TX 78723</p> <p align="center">(512) 524-8982<br/> (512) 945-3060<br/> <a href="http://www.drugclass.org">www.drugclass.org</a></p> |
| <p align="center"><b>Hill Country Counseling Center</b><br/> Provides mental health services for adults and children, including partial hospitalization programs, intensive outpatient, and individual and family therapy. Sliding scale fees.</p>   | <p align="center">1433 Fairfield Dr.<br/> Austin, TX 78758</p> <p align="center">(512) 491-8444<br/> <a href="http://hillcountrycmhc.com/">http://hillcountrycmhc.com/</a></p>  |
| <p align="center"><b>Jewish Community Association of Austin</b><br/> Offers interfaith couples discussion groups, counseling services on sliding fee scale, information and referrals for various service programs in the Jewish and Austin community.</p>   | <p align="center">7300 Hart Lane<br/> Austin, TX. 78731</p> <p align="center">(512) 735-8000<br/> <a href="http://www.shalomatx.org">www.shalomatx.org</a></p>  |
| <p align="center"><b>Lifeworks</b><br/> Provides individual and family counseling for youth and adults. Services offered on a free or sliding scale basis. Services are provided at various offices throughout the community.</p>  | <p align="center">Three locations throughout Austin.</p> <p align="center">3700 S 1<sup>st</sup> St.<br/> Austin, TX 78704<br/> (512) 735-2400<br/> <a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></p>                                  |
| <p align="center"><b>Lone Star Circle Of Care</b><br/> Provides outpatient mental healthcare services for both children and adults. Services include psychiatric care, counseling, and case management. If you are uninsured, sliding fee scales apply. Accepts MAP.</p>   | <p align="center"><b>Clinics in Austin, Round Rock and Georgetown</b></p> <p align="center">(512) 524-9273<br/> Toll Free: (877) 800-5722<br/> <a href="http://www.lscctx.org/">www.lscctx.org/</a></p>   |
| <p align="center"><b>Marijuana Anonymous (MA)</b><br/> MA is a 12-step program for people addicted to marijuana.</p> <p align="center">To find a meeting, call the hotline or visit the website.</p>   | <p align="center">(800) 766-6779</p> <p align="center"><b>Contact for meetings:</b><br/> Jennifer J. (254) 723-2135<br/> Jay G. (512) 264-4178</p> <p align="center"><a href="http://www.marijuana-anonymous.org">www.marijuana-anonymous.org</a></p>         |

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| <p style="text-align: center;"><b>Narcotics Anonymous (NA)</b></p> <p>Narcotics Anonymous is a non-profit fellowship or society of men and women for whom drugs had become a major problem.</p> <p>To find a meeting, call the hotline or visit the website.</p>  | <p style="text-align: center;">(512) 480-0004<br/>(Call for local meeting times and locations.)</p> <p style="text-align: center;"><a href="http://www.ctana.org">www.ctana.org</a></p>   |
| <p style="text-align: center;"><b>NAMI Austin</b></p> <p>Volunteer network of individuals working together to improve the quality of life for those affected by severe and persistent mental illness. Provide FREE educational classes and support groups for individuals living with a mental illness and their families/caregivers. Please call for meeting times.</p> <p style="text-align: center;">Monday – Thursday, 10:00 AM – 4:00 PM</p>   | <p style="text-align: center;"><b><u>Mailing Address:</u></b><br/>PO Box 302398<br/>Austin, TX 78703</p> <p style="text-align: center;"><b><u>Location:</u></b><br/>Austin State Hospital<br/>4110 Guadalupe St.<br/>Bldg. 781, 4th Floor, Room 419<br/>Austin, Texas 78751</p> |
| <p style="text-align: center;"><b>OSAR: Outreach, Screening, Assessment, and Referral</b></p> <p>A free program funded by Texas State Department of State and Health Services that provides:</p> <ul style="list-style-type: none"> <li>• Confidential alcohol and drug screenings and assessments</li> <li>• Referrals to inpatient/outpatient programs</li> <li>• Brief interventions, including motivational counseling</li> <li>• Education and Support</li> <li>• Case Management</li> </ul> | <p style="text-align: center;"><b>For more information, please call</b><br/>(512) 244-8444<br/>Toll Free 1 (800) 841-1255</p> <p style="text-align: center;">Assessments Provided at offices in Travis,<br/>Williamson, Bell, Brazos, Burnet, and Bastrop<br/>Counties.</p>     |
| <p style="text-align: center;"><b>Rape, Abuse and Incest National Network</b></p> <p>Offers support groups to meet the needs of those who have been affected by sexual violence. (Note: these support groups are not therapy, and do not replace licensed therapeutic services).</p>  | <p style="text-align: center;"><b>Free, confidential, 24/7 Hotline:</b><br/>1 (800) 656-4673 (HOPE)<br/><a href="http://www.rainn.org">www.rainn.org</a></p>  |
| <p style="text-align: center;"><b>Samaritan Counseling Center</b></p> <p>A non-profit counseling ministry whose mission is to promote hope, healing, and wholeness through accessible services for the child, adult, family and community. Sensitive to faith, but do not impose religion. Fees are on sliding fee scale, scholarships are available, and most insurance is accepted.</p>   | <p style="text-align: center;">Services provided at several offices throughout<br/>Central Texas. For more information, please call:</p> <p style="text-align: center;">(512) 451-7337<br/><a href="http://www.samaritan-center.org">www.samaritan-center.org</a></p>           |

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| <p style="text-align: center;"><b>SafePlace</b><br/> <b>Domestic Violence and Sexual Assault Survival</b><br/> Provides programs to end sexual and domestic violence through safety, healing, prevention, and social change.</p> <p>Provides an emergency shelter for women and children escaping domestic violence; an off-site shelter is available for men seeking safety.</p> | <p style="text-align: center;"><b>24-Hour Hotline</b><br/> 267-SAFE (7233) or<br/> 927-9616 TTY</p>  <p style="text-align: center;">www.safeplace.org</p> |
| <p style="text-align: center;"><b>Seton Shoal Creek Hospital</b><br/> Provides inpatient and outpatient psychiatric services for adults, children, adolescents and older adults. Free assessments to determine need for hospitalization. Funding available for qualified persons.</p>   | <p style="text-align: center;">3501 Mills Ave.<br/> Austin, TX 78731</p> <p style="text-align: center;">(512) 324-2000<br/> www.seton.net/locations/shoal_creek</p>  |
| <p style="text-align: center;"><b>The S.H.A.C (Self Help and Advocacy Center)</b><br/> Offers supportive and educational groups, computer access, outreach, peer support, and seminars focused on mental health recovery. Programs and services include computer classes, job training programs, arts and crafts, and Tai Chi.</p>  | <p style="text-align: center;">3205 South 1<sup>st</sup> St.<br/> Austin, TX 78704</p> <p style="text-align: center;">(512) 442-3366<br/> www.kimdara.com/shac/</p>  |
| <p style="text-align: center;"><b>Sol Community Counseling</b><br/> Provides quality, affordable counseling services to the Austin Community. Fees on sliding scale and generally range between \$40-60 per session.</p>  | <p style="text-align: center;">3400 Kerby Ln.<br/> Austin, TX 78703</p> <p style="text-align: center;">Call (512) 366-0954 for intakes and appointments.<br/> http://www.solcommunitycounseling.com</p>                                      |
| <p style="text-align: center;"><b>Waterloo Counseling</b><br/> Offers sliding scale fee individual, family and couple counseling for straight, gay, lesbian, bisexual, and transgendered adults and clients. Also offers a number of therapy support groups</p>   | <p style="text-align: center;">314 E. Highland Mall Suite 301<br/> Austin, Texas 78752</p> <p style="text-align: center;">(512) 444-9922<br/> www.waterloocounseling.org</p>   |
| <p style="text-align: center;"><b>YWCA Counseling Referral/Center for Women</b><br/> Offers counseling to women and their families dealing with such issues as depression, anxiety, and relationship challenges. Sliding scale fees apply, based on household income and number of dependents.</p>  | <p style="text-align: center;">2015 S. IH-35 Suite 110<br/> Austin, TX. 78741</p> <p style="text-align: center;">(512) 326-1222<br/> www.ywcaustin.org</p>   |

# ID/LEGAL/COURT INFORMATION

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| <p><b>The Attorney General - State Attorney General</b><br/>Employers may obtain information from the State Attorney General's Office regarding occupational barriers for the licensing of individuals with criminal records, and whether the state has laws that limit what employers may ask job applicants.</p>  | <p>300 W. 15<sup>th</sup> St.<br/>Austin, TX. 78701</p> <p>(512) 463-2100</p> <p><a href="http://www.oag.state.tx.us">www.oag.state.tx.us</a><br/><a href="mailto:public.information@texasattorneygeneral.gov">public.information@texasattorneygeneral.gov</a></p>   |
| <p><b>The Attorney General of Texas Child Support Division - Family Initiatives section</b></p> <p>Incarcerated parent projects managed under the Family Initiatives section of the Child Support Division encourage parents to remain emotionally and financially engaged with their children during and after incarceration. The Incarcerated Parent and Re-entry program specialist partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ) and county jails to deliver information and resources to parents involved in the criminal justice system about paternity, child support and parenting time (access/visitation) issues.</p>  | <p>Parents who are having difficulty exercising their parenting time rights (access/visitation) can call the Texas Access and Visitation Hotline: 1-866- 292-4636, Monday-Friday, 1-7 p.m.</p> <p>Texas Access and Visitation Hotline attorneys provide legal information about child custody, visitation, paternity and child support.</p> <p>To obtain legal forms, visitation letters, logs and other tools for resolving access and visitation issues, visit <a href="http://www.txaccess.org">www.txaccess.org</a> .</p> <p>For information about other Child Support Division services, please refer to the Miscellaneous section at the back of this guide.</p> |
| <p><b>City of Austin - Municipal Court</b><br/>Cases that are filed in Municipal Court include Class 'C' misdemeanor violations including:</p> <ul style="list-style-type: none"> <li>• Traffic Violations – Moving and non-moving</li> <li>• Parking Violations</li> <li>• State Code Violations</li> <li>• City Ordinance Violations</li> </ul> <p><b>TIP:</b> You will <b>not be arrested</b> at any of the City of Austin Municipal Court locations when attempting to pay or resolve a fine! If you are unable to pay, community service hours are available.</p> <p>If you have recently served time at the Travis County Jail or the TDC Travis State Jail, you may qualify for time served. Bring proof of time served to see if you qualify.</p> | <p><b>Mailing Address:</b><br/>PO Box 2135<br/>Austin, TX 78702</p> <p>(512) 974-4800</p> <p><b>Physical Locations:</b><br/><b>Downtown-</b> 700 E. 7<sup>th</sup> St.<br/>Austin, TX 78701<br/><b>North-</b> 12425 Lamplight Village Ave.<br/>Austin, TX 78758<br/>(in the Austin Police Substation)<br/><b>South</b> - 5700 Manchaca Rd.<br/>Austin, TX 78745</p> <p><a href="http://www.austintexas.gov/department/municipal-court">http://www.austintexas.gov/department/municipal-court</a></p>   |

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| <p><b>City of Austin - Office of the Police Monitor</b><br/> Educates the community and promotes a high degree of mutual respect between police officers the public. The monitor engages the public in open dialogue over issues and incidents that may have affected the community and law enforcement.</p>   | <p><b>Physical Location:</b><br/> 1520 Rutherford Lane<br/> Building 1 Suite 2.200A<br/> Austin, TX 78767</p> <p><b>Mailing Address:</b><br/> P.O. Box 1088,<br/> Austin, TX 78767</p> <p>(512) 974-9090<br/> <a href="http://austintexas.gov/departments/police-monitor">http://austintexas.gov/departments/police-monitor</a></p>                                  |
| <p><b>Downtown Austin Community Court (DACC)</b><br/> The DACC handles public order offenses (public intoxication, possession of drug paraphernalia, disorderly conduct, etc.) committed in Downtown, East Austin, and West Campus. They also provide case management, substance abuse and housing resources for individuals that go through their court.</p>  | <p><b>Physical Address:</b><br/> 719 E 6<sup>th</sup> St.<br/> Austin, TX 78701</p> <p><b>Mailing Address:</b><br/> P.O. Box 13464<br/> Austin, TX 78711</p> <p>(512) 974-4879<br/> <a href="http://austintexas.gov/departments/community-court">http://austintexas.gov/departments/community-court</a></p>  |
| <p><b>Internal Revenue Service – Taxpayer Advocate Service</b><br/> The Taxpayer Advocate Service is an independent organization within the IRS whose employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should.</p> <p>You may be eligible for Taxpayer Advocate Service assistance if:</p> <ul style="list-style-type: none"> <li>• You are experiencing economic harm or significant cost (including fees for professional representation),</li> <li>• You have experienced a delay of more than 30 days to resolve your tax issue, or</li> <li>• You have not received a response or resolution to the problem by the date that was promised by the IRS.</li> </ul> <p>The service is free, confidential, tailored to meet your needs, and is available for businesses as well as individuals.</p> | <p>300 E. 8<sup>th</sup> Street, Room 136<br/> Stop 1005-AUS<br/> Austin, TX 78701</p> <p>(512) 499-5875</p> <p>or, call the Taxpayer Advocate Service toll-free<br/> phone number: 1-(877)-777-4778</p> <p><a href="http://www.irs.gov/advocate">www.irs.gov/advocate</a></p>  |

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| <p><b>Lawyer Referral Service of Central Texas</b><br/> A non-profit public service established by the Austin Bar Association. There is no charge to receive a referral. If you consult with a lawyer, you will be charged \$20 for up to 30 minutes. Lawyers will charge for their services if you decide to hire the lawyer. LRS does not provide free legal services.</p>   | <p>Mailing Address:<br/> P.O. Box 218<br/> Austin TX 78767</p> <p>(512) 472-8303<br/> <a href="http://www.austinlrs.com/">http://www.austinlrs.com/</a></p>  |
| <p><b>Social Security Administration</b><br/> Administers social insurance programs including retirement, disability, Medicare, SSI, and survivor's benefits.<br/> Provides Social Security cards.</p>   | <p>1029 Camino La Costa<br/> Austin, TX 78752</p> <p>5508 Hwy. 290 West, Bldg. B<br/> Austin, TX 78735</p> <p>National: 1 (800) 772-1213<br/> Local: 1 (866) 627-6991<br/> TTY: (512) 206-3724</p> <p><a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a></p>   |
| <p><b>Texas Department of Criminal Justice (TDCJ)</b><br/> Manages offenders in state prisons, state jails and private correctional facilities that contract with TDCJ. The agency also provides funding and certain oversight of community supervision (previously known as adult probation) and is responsible for the supervision of offenders released from prison on parole or mandatory supervision.</p>   | <p><b>Physical Address:</b><br/> 209 West 14th Street<br/> Austin, TX 78701</p> <p><b>Mailing Address:</b><br/> P.O. Box 13084 - Capitol Station<br/> Austin, TX 78711-3084</p> <p>(512) 463-9988<br/> <a href="http://www.tdcj.state.tx.us">http://www.tdcj.state.tx.us</a></p>   |
| <p><b>Texas Department of Public Safety<br/> Crime Record Services (CRS) &amp; Fingerprint Services</b><br/> An individual may contact TDPS to obtain a copy of their state criminal history and learn about the process of sealing or expunging their records.</p> <p><b>TIP:</b> A copy of your criminal history is important to have when job and house searching. You can obtain a copy submitting your fingerprints. The total cost is \$24.95.</p> | <p><b>Fingerprinting Locations:</b><br/> 1033 La Posada Dr.<br/> Suite 360</p> <p>1515 S Capital of Texas Hwy #114<br/> Austin, TX 78746</p> <p><b>To schedule appointment call:</b><br/> (888) 467-2080<br/> <b>Or schedule online at:</b><br/> <a href="https://tx.ibtfingerprint.com/">https://tx.ibtfingerprint.com/</a><br/> <b>For more info:</b><br/> <a href="http://www.txdps.state.tx.us/">http://www.txdps.state.tx.us/</a></p> |



**Texas Department of Public Safety – Driver’s License Division**

Issues driver’s licenses and identification cards.

For locations and hours, call Customer Service or visit the website.



**North Lamar:**

6121 N Lamar Blvd.  
Austin, TX 78752  
(512) 424-2076

**South:**

6425 Interstate 35 Ste. 180  
(Near 35 & William Cannon)  
Austin, TX 78744  
(512) 444-5241

**Northwest:**

13730 Research Blvd.  
Austin, Texas 78750-1812  
(512) 424-2600

**Austin/Pflugerville MegaCenter:**

216 E Wells Branch Pkwy  
Pflugerville, TX 78660  
(512) 486-2800

**For other locations:**

Call 512-424-2600  
or visit [www.tdps.state.tx.us](http://www.tdps.state.tx.us)

**Texas Department of Public Safety – Municipal Services Bureau (SURCHARGES)**

The Driver Responsibility law established a system which assigns points to moving violations classified as Class C misdemeanors and applies surcharges to offenders, based upon the type of offense and the time period in which the citation was received.

**Texas DPS Driver Responsibility Indigency Program:**

An individual with low income can apply to have their surcharge amount reduced to 10% of the total, not to exceed \$250.

For full payment of a surcharge or to establish an installment agreement, contact the Municipal Services Bureau (MSB) at:  
1-(800)-688-6882.

If you have additional questions regarding the surcharge program contact TxDPS Customer Service at (512) 424-2600 or visit

To apply for the Indigency Program apply online or download the form here:

[www.txsurchargeonline.com](http://www.txsurchargeonline.com)


Or call:

1(866)223-3583

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| <p><b>Texas Department of State Health Services (DSHS)</b><br/> Provides birth, marriage, and divorce certificates.<br/> Birth certificates, death certificates, and marriage/divorce verification letters can also be ordered through Texas Online at <a href="http://texas.gov">texas.gov</a>.</p>   | <p><b>Physical Address</b><br/> 1100 W. 49<sup>th</sup> St.<br/> Austin, TX. 78756-3199</p> <p><b>Mailing Address</b><br/> P.O. Box 12040<br/> Austin, Texas 78714-9347<br/> Local: (512) 693-7111<br/> Toll Free: 1 (888) 963-7111</p> <p><a href="http://www.dshs.state.tx.us">www.dshs.state.tx.us</a></p> |
| <p><b>Texas Law Help</b><br/> For low to moderate income individuals seeking free or low-cost <b>civil</b> legal assistance. Provide referrals for a number of legal issues, including accessing public benefits, bankruptcy, divorce, employment and immigration. Website provides self-help information, including free do-it-yourself forms and a live chat option.</p>  | <p><a href="http://www.texaslawhelp.org">www.texaslawhelp.org</a></p>   |
| <p><b>Texas Rio Grande Legal Aid</b><br/> Texas Rio Grande Legal Aid (TRLA) is the legal services provider for: (1) all low income people in a 49 county region along the southern and western border of Texas and; (2) for migrant and seasonal agricultural workers who live or work throughout the state. TRLA provides <b>free civil</b> legal assistance on a wide range of matters including problems with housing, employment, public benefits and civil rights.<br/> <b>No criminal cases accepted.</b></p> | <p>4920 North IH-35<br/> Austin, TX 78751-2716<br/> (512) 374-2700<br/> Toll free: (800) 369-9270</p> <p>Serves the following counties: Bastrop, Blanco, Burnet, Caldwell, Hays, Llano, Mason, Travis, Williamson</p> <p><a href="http://www.trla.org">www.trla.org</a></p>                                   |
| <p><b>Travis County Mental Health Public (MHPDO) Defender Office</b><br/> Provides legal representation for clients who have a mental illness and misdemeanor charges in Travis County. In addition, clients receive intensive case management to address social service needs and barriers they are facing in the community.</p>   | <p>2201 Post Road<br/> Suite 200<br/> Austin, Texas 78704</p> <p>(512) 854-3030</p>   |
| <p><b>University of Texas School of Law Criminal Defense Clinic</b><br/> <b>Only accepts misdemeanor offenses</b> for Travis County defendants. Students represent indigent defendants charges with misdemeanors in Travis County. Typical offenses include driving while under the influence (DWI), theft, assault, and drug possession.</p>   | <p><b>By Appointment Only</b><br/> Call (512) 232-1300 to request intake appointment for assistance finding legal representation.<br/> For any other type of case contact the Travis County Bar Lawyer Referral Services at (512) 472-8303.</p>   |

# EMPLOYMENT, JOB TRAINING, AND EDUCATION

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| <p><b>AAMHC Return To Work Program<br/>(at the SHAC)</b></p> <p>Provides employment assistance to mental health consumers who have been out of the workforce due to crisis and/or institutionalization. The vision of the program is to empower participants to take responsibility and seek their own path to reentry into the workforce. This program offers hands-on work opportunities through a volunteer training program.</p> | <p>3205 S. 1st St.<br/>Austin, TX 78704</p> <p>(512) 442-3366<br/><a href="http://www.austinmhc.org/">http://www.austinmhc.org/</a></p>  |
| <p><b>American YouthWorks</b></p> <p>American YouthWork's mission is to assist young adults (aged 16-26) in obtaining skills necessary to pursue employment and further education. Their programs include Environmental Corps, Green Energy Corps, Technology Corps, and Casa Verde Builders.</p>  | <p>1901 E. Ben White Boulevard<br/>Austin, TX 78741</p> <p>(512) 744-1900<br/><a href="http://www.americanyouthworks.org">www.americanyouthworks.org</a></p>   |
| <p><b>Ascend Austin</b></p> <p>Specializes in adult education, GED preparation, computer literacy, workplace training, and basic adult education.<br/>Eligibility - no history of assaultive or arson felonies.</p> <p>GED Orientation Sessions: Thursday at 10:30am and 5:30pm.</p>   | <p>1640-B E. 2<sup>nd</sup> St. Ste.100<br/>Austin, TX. 78702</p> <p>(512) 326-8655<br/><a href="http://www.ascendaustin.org">www.ascendaustin.org</a></p>   |
| <p><b>Attorney General of Texas<br/>Noncustodial Parent (NCP) Choices</b></p> <p>Participants get one-on-one career counseling, job search assistance, and employment support services such as: short-term training, work experience, and transportation assistance. The program is available to unemployed noncustodial parents owing child support and residing in the program service area (18 different sites across Texas).</p> | <p>Contact the Office of the Attorney General's Child Support Division to find out if your case qualifies for NCP Choices:<br/>(800) 252-8014</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p> |
| <p><b>Austin Community College (ACC) Highland Business Center</b></p> <p>Austin Community College provides access to high-quality education at affordable tuition rates. ACC offers university transfer curriculum, technical certificate programs, two-year associate degrees, foundation skills, English as a Second Language courses, and a highly diverse continuing education program.</p>                                      | <p>Various Campuses throughout Austin.</p> <p><b>Highland Business Center</b><br/>5930 Middle Fiskville<br/>Austin, TX 78752</p> <p>(512) 223-4222<br/><a href="http://www.austincc.edu/">http://www.austincc.edu/</a></p>   |

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| <p style="text-align: center;"><b>AustinFree.net</b></p> <p>Provides technology training and access for the community. Our computer labs and classes are open to all and our focus is on under-served persons. Classes offered at various partner sites throughout Austin.</p>   | <p style="text-align: center;"><b>Office located at the DeWitty Center:</b><br/>2209 Rosewood Ave.<br/>Austin, TX 78702</p> <p style="text-align: center;">(512) 236-8225<br/>www.austinfreenet</p>  |
| <p style="text-align: center;"><b>Austin Learning Academy</b></p> <p>Offers early childhood education and adult literacy programs, including ABE/GED classes. Also offers ESL classes, parenting classes, and technology classes.</p> <p>Please call or visit web site for complete listing of classes.</p>  | <p style="text-align: center;">P.O. Box 6923<br/>Austin, TX 78762</p> <p style="text-align: center;">(512) 457-9194<br/>www.alaweb.org</p>   |
| <p style="text-align: center;"><b>Austin M.O.V.E. Forward</b><br/><b>(Motivating Offenders to Value Employment)</b></p> <p>A new, NO-COST program that can help those with criminal backgrounds succeed, but only if you are willing to work at success.</p> <p style="text-align: center;">YOU ARE ELIGIBLE IF:</p> <ul style="list-style-type: none"> <li>• You get a REFERRAL from your case manager</li> <li>• You attend a 2<sup>nd</sup> Chance Offender Informational Workshop</li> <li>• You are in need of work-related items for employment that can be verified</li> <li>• You need a bus pass to do job search</li> <li>• Your criminal record is a barrier to employment</li> <li>• You are WILLING to donate volunteer time or talents for fundraising</li> <li>• You want to help others help themselves</li> </ul> | <p style="text-align: center;">P.O. BOX 774<br/>Austin, TX 78767</p> <p style="text-align: center;">Phone: (512) 571-3152<br/>E:mail: austinmoveforward@gmail.com<br/>www.austinmoveforward.org</p> <div style="text-align: center;">  </div> |
| <p style="text-align: center;"><b>B.E.A.C.O.N</b><br/><b>(Both Employment and Career Opportunity Network)</b></p> <p>The African American Youth Harvest Foundation presents B.E.A.C.O.N, a workforce development program that offers job placement, job readiness training, reentry orientation, workplace etiquette and soft/hard skills training.</p>  | <p style="text-align: center;">6633 E. Hwy 290, Ste. 100<br/>Austin, TX 78723<br/>(512) 394-6215<br/>Email: beacon@aayhf.org<br/>www.aayhf.org</p> <p style="text-align: center;">Hours of Operation: M-F, 8:00a-5:00p<br/>Hours of Intake: M-Th, 8:00a-3:00p</p>  |

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| <p style="text-align: center;"><b>BiGAUSTIN</b></p> <p>Helps individuals who are interested in starting their own business by providing education, counseling, lending, and small business solutions.</p> <p><b>BiGAUSTIN's Small Business and Job Creation Re-Entry Program (SBDJC-ERP)</b> provides a program designed specifically for ex-offenders interested in self-employment. The goal of this program is to provide training and support to Travis county ex-offenders in creating permanent, full time jobs through self-employment and microenterprise expansion.</p>   | <p style="text-align: center;">5407 North IH-35, Suite 200<br/>Austin TX, 78723<br/>In the Capital Plaza Chase Bank Office Building</p> <p style="text-align: center;">Phone: (512) 928-8010<br/>www.bigaustin.org<br/>Email: info@bigaustin.org</p> |
| <p style="text-align: center;"><b>Capital IDEA</b></p> <p>Provides long-term job training, college PREP, ESL classes, and support services to unemployed adults. Interested individuals must first attend an orientation session. Please call or see web site for additional information on orientation sessions.</p>  | <p style="text-align: center;">835 N. Pleasant Valley Rd<br/>(Third floor)<br/>Austin, TX 78702</p> <p style="text-align: center;">PO Box 1784<br/>Austin, TX 78767</p> <p style="text-align: center;">(512) 457-8610<br/>www.capitalidea.org</p>    |
| <p style="text-align: center;"><b>Capitol City Trade Technical School</b></p> <p>Provides training of A/C, heating, automotive, drafting and CAD; will accept ex-offenders depending on criminal history. Apply online for evening and day classes.</p>  | <p style="text-align: center;">205 E. Riverside Dr.<br/>Austin, TX. 78704</p> <p style="text-align: center;">(512) 444-3257<br/><a href="http://www.capcitytradetech.com">www.capcitytradetech.com</a></p>   |
| <p style="text-align: center;"><b>City of Austin<br/>Human Resources Department</b></p> <p>Provides assistance to those needing help on how to complete an application, resume writing, employment seminars, and interview techniques. Also provides GED, ESL, computer classes, job banks, and use of internet services. All jobs are applied for ON-LINE at <a href="http://www.austincityjobs.org">www.austincityjobs.org</a></p> <p style="text-align: center;"><b>Resume Tips - When applying on-line!</b></p> <ul style="list-style-type: none"> <li>• Keep your e-mail address as simple as your name.</li> <li>• Check and re-check for spelling errors.</li> <li>• Make sure your resume formatting is simple – no bullets, graphics, lines, or fancy fonts.</li> <li>• Test it out! Send your resume to yourself to make sure the formatting looks correct.</li> </ul> | <p style="text-align: center;">2800 Spirit of Texas Drive<br/>Austin, TX 78719<br/>(512) 530-8200</p>  |

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| <p><b>Department of Assistive and Rehabilitative Services (DARS)</b><br/> DARS is a state agency that offers a Vocational Rehabilitation Program to help persons with disabilities prepare for, find, and keep work. To apply write or call in order to set up an appointment with a DARS counselor.</p>  | <p>Department of Assistive and Rehabilitative Services<br/> 4800 N. Lamar Blvd.<br/> Austin, Texas 78756</p> <p>DARS Disability Determination Services<br/> P.O. Box 149198<br/> Austin, TX 78714-9198</p> <p>1-800-628-5115<br/> <a href="http://www.dars.state.tx.us/contact/">http://www.dars.state.tx.us/contact/</a></p>   |
| <p><b>Easter Seals</b><br/> Provides case management and employment to ex-offenders with disabilities. Programs include Paid Job Training, Transitions Program, and Supported Employment.</p>   | <p><b>Easter Seals Central Texas, Austin (main office)</b><br/> 1611 Headway Circle, Building 2<br/> Austin, TX 78754<br/> (512) 615-6801</p> <p><b>Workforce Development Center</b><br/> 315 E. St. Elmo<br/> Austin, TX. 78745<br/> (512) 440-7819</p> <p>Main Phone Number: (512) 615-6800<br/> Employment Services: (512) 615-6842</p> <p><a href="http://centraltx.easterseals.com/">http://centraltx.easterseals.com/</a></p> |
| <p><b>Excel Learning Center</b><br/> Offers career technical / vocational educational programs in the Healthcare, Management and IT fields that prepare you for a successful, fulfilling career.</p>   | <p>314 East Highland Mall Blvd<br/> Suite 507<br/> Austin, TX 78753</p> <p>(512) 300-2244<br/> <a href="http://www.excel.edu/">http://www.excel.edu/</a></p>  |
| <p><b>Gary Job Corps</b><br/> Job Corps is a no-cost educational and career technical training program administered by the U.S. Department of Labor for young adults aged 16-24. A person must have no pending charges and not be on parole or probation. Drug testing required.</p>   | <p>2800 Airport Hwy.<br/> P.O. Box 967<br/> San Marcos, TX 78666</p> <p>(512) 396-6652<br/> To request an informational packet, call:<br/> 1 (800) 733-5627<br/> <a href="http://gary.jobcorps.gov">http://gary.jobcorps.gov</a></p>  |
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**Goodwill Industries  
Job Source Programs**

Offers employment and case management services for people with barriers to employment.

Services include:

- Development of a customized service plan
- Case management
- Job skills training
- Job search assistance
- Weekly job leads
- Job development and employer outreach
- Job retention services

Individuals interested in enrolling into services must complete a Request for Job Search Assistance form and meet with a Placement Specialist at one of 6 job help centers throughout Central Texas.



**TIP:** Goodwill provides many other support services! For more information, please call (512) 480-0772  
Or visit  
[www.austingoodwill.org](http://www.austingoodwill.org)

***Walk-ins accepted during intake hours, call ahead for hours:***

**BASTROP JOB HELP CENTER**  
57 Loop 150 West  
Bastrop, Texas 78602  
(512) 308-9269

**GOODWILL COMMUNITY CENTER**  
7840-7882 Clock Tower Drive  
Austin, Texas 78753  
512-637-7502

**GOODWILL RESOURCE CENTER**  
6505 Burleson Rd.  
Austin, TX 78744  
(512) 681-3301


**GEORGETOWN JOB HELP CENTER**  
Georgetown Community Resource Center  
805 W. University Ave, Ste 127  
Georgetown, Texas 78626  
(512) 591-7808

**GOODWILL CAREER ACADEMY**  
1817 East 6<sup>th</sup> Street  
Austin, TX 78702  
(512) 499-0481

**PALM SQUARE TRAVIS COUNTY**  
100 North Interstate Highway 35, Suite 1000  
Austin, Texas 78701  
512-480-0772 Ext. 21

**ROUND ROCK JOB HELP CENTER**  
150 West Palm Valley Blvd.  
(corner of 79 and N. Mays)  
Round Rock, TX 78664  
(512) 388-1507

**SOUTH LAMAR JOB HELP CENTER**  
3005 S. Lamar Blvd., Ste 104  
Austin, TX 78704  
(512) 707- 6894

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| <p><b>International Truck Driving School<br/>(In partnership with ACC)</b></p> <p>Provides training for Class A licensing and the Department of Transportation's rules and regulations. Students must be 21 years of age and have a GED or high school diploma. The International Truck Driving School is considered continuing education and therefore cannot be funded through a Pell Grant.</p>   | <p><b>International Truck Driving School:</b></p> <p>(512) 223-7340</p> <p><a href="http://www.internationalschools.com/">http://www.internationalschools.com/</a></p>  |
| <p><b>Literacy Coalition</b></p> <p>Supports basic family literacy, workforce literacy, English as a Second Language (ESL), financial literacy, health literacy and more.</p>  | <p>835 N Pleasant Valley Rd<br/>Austin, TX 78702<br/>(512) 735-2533</p> <p><a href="http://www.willread.org">www.willread.org</a></p>   |
| <p><b>Skillpoint Alliance – Gateway Program</b></p> <p>Gateway is invested in workforce development through training in Construction (Electrical, Plumbing, and HVAC), Office Administration, and Healthcare (Certified Nurse Aide and Certified Medication Aide) careers.</p> <p>Classes are built on a rapid employment model, last anywhere from 3-10 weeks, and are provided at no cost to the student.</p> <p>Classes are held across Central Texas. For more information, please contact Skillpoint Alliance or Workforce Solutions.</p>  | <p><b>Skillpoint Alliance:</b><br/>201 E. 2<sup>nd</sup> St., Suite B<br/>Austin, TX 78701</p> <p>(512) 323-6773 ext.123<br/>E-mail: <a href="mailto:gateway@skillpointalliance.org">gateway@skillpointalliance.org</a></p> <p><a href="http://www.skillpointalliance.org">www.skillpointalliance.org</a></p> |
| <p><b>Texas Pie Kitchen</b></p> <p>The Texas Pie Kitchen works to economically empower low-income persons by offering a 4 month culinary job-training program. Students commit to a 5 hour per week time commitment in the kitchen, and graduate with continuing assistance towards applying to other culinary education programs and/or job search support.</p>   | <p>9702 Ochiltree Drive<br/>Austin, TX 78753</p> <p>Please contact Jen Biddle at:<br/>(512) 814-7PIE (7743)<br/>email: <a href="mailto:jen@texaspiekitchen.org">jen@texaspiekitchen.org</a><br/><a href="http://texaspiekitchen.com/">http://texaspiekitchen.com/</a></p>                                     |
| <p><b>Texas Workforce Commission (TWC)</b></p> <p>Offers career development, job search, training programs, and unemployment benefits.</p>   | <p>3401 Webberville Road Bldg 1000<br/>Austin, TX 78702-3004</p> <p>(512) 223-5400<br/><a href="http://www.twc.state.tx.us">www.twc.state.tx.us</a></p>   |



**Texas Workforce Commission  
Work Opportunity Tax Credit (WOTC)**

The WOTC is a federal tax credit program designed to reduce the federal tax liability of private, for profit employers to use as an incentive to hire individuals from different targeted groups:

Texas Assistance to Needy Families (TANF) long term recipients, ex-felons, disconnected youth, summer youth residing in empowerment zones/renewal communities or rural renewal counties, SNAP (food stamp) benefit recipients, social security income (SSI) recipients, vocational rehabilitation referrals, veterans receiving SNAP benefits who are disabled, unemployed veterans.

101 E. 15<sup>th</sup> St. Suite. 332  
Austin, TX. 78778

(512) 463-9926  
1-(800) 695-6879

<http://www.twc.state.tx.us/svcs/wotc/work-opportunity-tax-credit.html>



**Travis County Criminal Justice Planning  
*Road To Success*  
Workforce Development Orientation**

Targeted to individuals with possible barriers to employment living in the Austin Metropolitan Area. An equal opportunity employment program that provides information regarding education and training, communication skills, interview skills, resume writing, how to write a letter of explanation of your criminal background for future employers and guest presenters from the community.

Orientations are held Tuesdays from 10am-12pm at Travis County Counseling and Education Services.  
Please arrive on time.

5501 Airport Blvd  
Austin, TX 78752

For more information, please contact  
Sandra Treviño: (512) 854-7996

**Travis County Human Resources Department**

Advertises, recruits, administers the employee benefit programs, administers the county's classification compensation system, provides clarification of personnel, policy issues, resolves employee relation issues, and conducts training for employees and managers.

**TIP:** Travis County has removed the criminal background "box" on the Travis County Employment Application.  
For some positions, your criminal background history will need to be revealed if selected for an interview or hired for these position(s) with the county.

700 Lavaca St., Suite 420  
Austin, TX 78701

(512) 854-9165

[www.co.travis.tx.us/human\\_resources](http://www.co.travis.tx.us/human_resources)  
Check the website for updated available jobs.



**TRAVISCOUNTYTX.GOV**  
The Official Website of Travis County, Texas

**Workforce Solutions**

A publicly funded workforce system in Travis County. The network partners provide a wide range of no or low-cost employment solutions for employers and individuals including recruitment services, job search assistance, training, childcare, and educational initiatives.

**East** -De Witty Job Training and Employment  
3401 Webberville Rd, Bldg 1000  
Austin, TX 78702  
(512) 223-5400

**North** - Workforce Solutions Capital Area  
6505 Airport Blvd, Suite 101  
Austin, Texas 78752  
(512) 454-9675

**South** - Workforce Solutions Capital Area  
6505 Burleson Road  
Austin, 78744  
(512) 381-4200

[www.wfscapitalarea.com/](http://www.wfscapitalarea.com/)

# BASIC NEEDS


## FOOD, CLOTHING, FINANCIAL ASSISTANCE, & OTHER RESOURCES

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**TIP:** Please call ahead before visiting these providers. Be aware that some may have special requirements or waiting periods for assistance, and some may have closed.

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| <p><b>Abiding Love Lutheran Church</b><br/>Provides a food pantry.</p> <p><b>Hours:</b><br/>Mondays 1:15 PM to 3:30PM</p>  | <p>7210 Brush Country Dr.<br/>Austin, TX. 78749</p> <p>(512) 892-4040<br/><a href="http://www.abidinglove.org">www.abidinglove.org</a></p>  |
| <p><b>All Saints Episcopal Church – Loaves and Fishes</b><br/>Provides limited financial assistance (usually no more than \$20-30) to help pay for utilities, housing expenses, medical expenses, transportation, ID, education, criminal background checks, or work boots.</p> <p><b>Sign up for assistance in person on Tuesday mornings at 6:00AM</b></p> | <p>209 West 27<sup>th</sup> St.<br/>Austin, TX 78705</p> <p>(512) 476-3589<br/><a href="http://www.allsaints-austin.org">www.allsaints-austin.org</a></p>   |
| <p><b>Any Baby Can</b><br/>Provides support for pregnant women, new parents, and moms and dads caring for a child with special needs, developmental delays, or cancer. Services include home visitation, parenting skills classes, literacy skills classes, and support groups.</p>  | <p>1121 E. 7<sup>th</sup> St.<br/>Austin, TX. 78702</p> <p>(512) 454-3743<br/>Email: <a href="mailto:info@anybabycan.org">info@anybabycan.org</a><br/><a href="http://www.anybabycan.org/">http://www.anybabycan.org/</a></p>               |
| <p><b>AIDS Services of Austin</b><br/>ASA works in two primary ways: providing services to people affected by HIV or AIDS, and preventing the transmission of HIV through testing, education, and outreach.</p>   | <p><b>Mailing Address:</b><br/>P.O. Box 4874<br/>Austin, TX. 78765</p> <p><b>Physical Address:</b><br/>7215 Cameron Rd. Suite. A<br/>Austin, TX. 78752<br/>(512) 458-2437</p> <p><a href="http://www.asaustin.org">www.asaustin.org</a></p> |
| <p><b>Alpha Seventh-day Adventist Church</b><br/>Provides a food pantry the 2<sup>nd</sup> and 4<sup>th</sup> Sunday of the month from 10:00 -12:00.</p>   | <p>3016 E 51<sup>st</sup> St.<br/>Austin, TX 78723<br/>(512) 662-6321</p>   |

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| <p><b>The Attorney General of Texas Child Support Division - Family Initiatives section</b></p> <p>Works to support strong families and children through its programs, policies and activities. Through collaborative efforts with community and faith-based organizations, courts, schools, legal aid providers, and other public agencies, conduct parenting and paternity education, increase non-custodial parent access to children, and provide services that encourage stable family formation. The incarcerated program of Family Initiatives partners with the Federal Bureau of Prisons, Texas Department of Criminal Justice (TDCJ), and county jails to deliver education and resources to incarcerated parents about paternity and child support issues that impact their lives while incarcerated and upon release.</p> | <p>For recently released offenders who are having difficulty with access and visitation issues the OAG offers the <b>Access &amp; Visitation Hotline</b> :</p> <p>1 (866) 292-4636 Monday-Friday, 1-7 p.m.</p> <p>Texas A &amp; V Hotline Attorneys provide legal information about child custody, visitation, paternity, and child support issues.</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p> |
| <p><b>Austin Area Urban League</b></p> <p>We envision a community in which all citizens are free from barriers to education, economic and social success.</p> <p>Programs and services include Workforce Development, Adult Education, Emergency Home Repair, Financial Empowerment, Youth Enrichment, and Advocacy.</p>  | <p>8011-A Cameron Road, Suite 100<br/>Austin, TX 78754</p> <p>(512) 478-7176<br/><a href="http://www.aaul.org">www.aaul.org</a></p>  |
| <p><b>Austin Atheists Helping the Homeless</b></p> <p>We are a bunch of everyday, secular folks in Austin, TX. Once a month, we distribute basic living items to people who are homeless. Our group is 100% volunteer-based. We don't have a staff or a budget so the success of our events depends solely the community's generous contributions of items and time. Our goal is three-fold: help people in need, show that religion is not a requirement for acts of compassion, and have fun!</p>   | <p><b>Give Away Location and Time:</b><br/>8<sup>th</sup> St Parking Lot, Under IH-35 Underpass<br/>One Sunday a month from 9AM-10AM</p> <p><a href="http://www.atxahh.com">www.atxahh.com</a></p>   |
| <p><b>Austin Baptist Chapel – Angel House Soup Kitchen</b></p> <p>Serves prepared lunch seven days a week.<br/>Monday through Friday<br/>11:00 a.m. to 12:30 p.m.<br/>Men’s Clothing – Saturday 9:00 a.m.<br/>Toilets/Showers – 9:30 to Noon daily</p>  | <p>908 E. Cesar Chavez<br/>Austin, TX. 78701</p> <p>(512) 474-2666<br/><a href="http://www.angelhouse-abc.com">www.angelhouse-abc.com</a></p>  |
| <p><b>Austin Resource Center for the Homeless (ARCH)</b></p> <ul style="list-style-type: none"> <li>• Provides basic needs, including clothing and hygiene items.</li> <li>• Provides shelter – overnight, day sleep, and cold weather.</li> <li>• Provides case management services.</li> <li>• Co-located agencies include Goodwill, Job Source, Homeless Health Clinic, Legal Aid, etc.</li> </ul>   | <p>500 E. 7th St.<br/>Austin, TX. 78701</p> <p>(512) 305-4100<br/><a href="http://www.frontsteps.org">www.frontsteps.org</a></p>   |

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| <p><b>Austin Restoration Ministries</b><br/>Provides a food pantry the 2<sup>nd</sup> and 4<sup>th</sup> Thursday of each month, 10am-1pm. Also provides a 9 month free of charge live-in program for men and women with substance abuse problems.</p>  | <p>10206 N IH 35<br/>Austin, TX 78753</p> <p>(512) 491-5068<br/><a href="http://www.austinrestorationministries.org/">http://www.austinrestorationministries.org/</a></p>   |
| <p><b>Baptist Community Center Mission</b><br/>Provides food pantry, limited financial assistance services and ID cards/birth certificates. Also provides clothing ministry – clothes at a reasonable price (Wednesdays).</p> <p><b>Hours:</b><br/>Mon-Fri 8:00 – 12 Noon and 1:00 PM to 5:00 PM<br/>Call for an appointment.</p>   | <p>2000 E. 2nd Street<br/>Austin, TX 78702</p> <p>(512) 478-7243<br/>(512) 472-7592<br/><a href="http://www.bccmission.org">www.bccmission.org</a></p>  |
| <p><b>Bethany Faith Food Pantry</b><br/>Provides food pantry for individuals in the 78702, 78721, and 78723 area.</p> <p><b>Hours:</b><br/>2<sup>nd</sup> Wednesday of every month 10am-12pm<br/>4<sup>th</sup> Tuesday of every month 6pm-8pm</p>  | <p>3507 E 12<sup>th</sup> St.<br/>Austin, TX 78721</p> <p>(512) 926-4146<br/>Alice Bowser (coordinator) 512-926-2098<br/>Virginia Hemphill (asst. coordinator) 512-470-816</p> <p><a href="http://www.bccdisciplesofchrist.com/page/bethany_faith_food_pantry_">http://www.bccdisciplesofchrist.com/page/bethany_faith_food_pantry_</a></p> |
| <p><b>Capital Metro</b><br/>Services include: multiple-stop and express service that radiates from neighborhoods into downtown, multiple-stop service that feeds into neighborhoods, major transfer and park and ride centers, cross-town routes and school routes.</p>   | <p>For more information, please refer to Transportation Section of this guide.</p> <p>For specific route information, call<br/>(512) 474-1200<br/>or visit <a href="http://www.capmetro.org">www.capmetro.org</a></p>   |
| <p><b>Caritas of Austin</b><br/>Caritas services include case management, pantry, housing services, refugee resettlement program, employment program, immigration lawyers and the education program.<br/>The Caritas community kitchen provides lunch Monday-Friday 11am-12:30pm.</p>  | <p>611 Neches St.<br/>Austin, TX. 78701</p> <p>Screening and Assessment line open Monday, Wednesday &amp; Thursday at 8:00am -4:00pm. Tuesday 8:00am- 6:00pm. &amp; Friday 8:00am-10:00am. <b>For screening &amp; assessment call 512-472-4135.</b></p> <p><a href="http://www.caritasofaustin.org">www.caritasofaustin.org</a></p>         |

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| <p><b>City of Austin Customer Assistance Program</b><br/> <b>Austin Energy</b><br/> Customers on low or fixed incomes who participate in certain state, federal, or local assistance programs can benefit from the City of Austin's CAP Discounts program. CAP Discounts can help reduce utility bills an average of \$650 a year.</p>                             | <p><b>Mailing Address:</b><br/> PO Box 142669<br/> Austin, TX 78714-2669</p> <p><b>Call for more information or an application:</b><br/> (855) 319-6630</p>      |
| <p><b>Christo Rey Catholic Church</b><br/> Provides a food pantry Thursdays, 5:00-7:30pm.</p>  | <p>2208 E 2<sup>nd</sup> St.<br/> Austin, TX 78702</p> <p>(512) 477-1099<br/> <a href="http://www.cristoreyaustin.org/">http://www.cristoreyaustin.org/</a></p>  |
| <p><b>Covenant United Methodist Church</b><br/> Provides a food pantry open to the public<br/> Wednesdays 5:30-7pm.</p>  | <p>4410 Duval Rd.<br/> Austin, TX 78727</p> <p>(512) 346-3124<br/> <a href="http://www.covenantaustin.org/">http://www.covenantaustin.org/</a></p>               |
| <p><b>Dolores Catholic Church</b><br/> Provides a food pantry to residents of 78617 in Del Valle and Montopolis portion of 78741.</p> <p>Friday at 9:30am until food runs out.</p>   | <p>1111 Montopolis Dr.<br/> Austin, TX 78741</p> <p>(512) 385-4333</p>   |
| <p><b>Dress for Success Austin</b><br/> A non-profit organization provides clients with interview clothing, "confidence boosters", and career development to low-income women seeking employment. Clients must have appointment.</p>   | <p>701 Tillery St. Box 11 - Suite A-5<br/> Austin, TX. 78702</p> <p>(512) 389-3723<br/> <a href="http://www.dressforsuccess.org">www.dressforsuccess.org</a></p> |
| <p><b>Eastside Community Connection</b><br/> Provides food pantry to Travis County residents.<br/> Tuesday and Wednesday 4:00PM-6:00PM</p>   | <p>5810 Berkman Dr<br/> Austin, TX 78723</p> <p>512-220-7312</p>   |
| <p><b>El Buen Samaritano Episcopal Mission</b></p> <ul style="list-style-type: none"> <li>• Food Pantry Tuesday through Thursday, 9AM -Noon.</li> <li>• Education Classes: early childhood education, English as a 2<sup>nd</sup> Language, GED preparation.</li> <li>• Financial Security Classes</li> <li>• Bilingual healthcare programs and clinics</li> </ul> | <p>7000 Woodhue Drive<br/> Austin, Texas 78745</p> <p>512-439-7300 or 512-439-0733<br/> <a href="http://www.elbuen.org">www.elbuen.org</a></p>                   |

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| <p><b>Extend-A-Care for Kids</b><br/>Provides after-school childcare on-site at elementary schools in Austin, Del Valle, Hays Consolidated ISD for the convenience of working parents. Several locations at local Austin Independent Schools.</p>   | <p>55 N. IH 35<br/>Austin, TX. 78702<br/><br/>(512) 472-9402<br/><a href="http://www.eackids.org/">www.eackids.org/</a></p>  |
| <p><b>Family Eldercare</b><br/>Provides essential services for elderly adults with disabilities and for those who care for them, including in-home care, counseling, guardianship, and assistance with money management.</p>                               | <p><b>Austin:</b> 1700 Rutherford Lane<br/>Austin, TX 78754<br/><br/><b>Georgetown:</b> 805 W. University Ave.<br/>Georgetown, TX 78626<br/><br/>(512) 450-0844<br/><a href="http://www.familyeldercare.org">www.familyeldercare.org</a></p> |
| <p><b>Feed the Community at Gateway Church</b><br/>Provides a food pantry Wednesday 10am-1pm. 2 visits per month allowed.</p>   | <p>7104 McNeil Rd.<br/>Austin, TX 78729<br/><br/>(512) 837-2162</p>  |
| <p><b>Food for Friendship</b><br/>The Community of Christ Food for Friendship Program provides a hot breakfast free of charge on Sunday mornings from 8:00am-9:00am. All are welcome.</p>   | <p>2132 Bluebonnet Lane<br/>Austin, TX 78704<br/><br/>512-444-7120<br/><a href="http://www.cofchrist-austin.org">www.cofchrist-austin.org</a></p>  |
| <p><b>Free Store</b><br/>An outreach of The United Methodist Church. All are welcome to shop for free clothing and household items, enjoy a cup of coffee, and stay and visit.</p>  | <p>1717 East 12<sup>th</sup> Street<br/>Austin, TX 78702<br/><br/>(512) 469-7970</p>   |
| <p><b>Gethsemane Lutheran Church</b><br/>Provides a food pantry and clothes closet every Tuesday from 1:30 PM to 3:45 PM</p>  | <p>200 W. Anderson Ln.<br/>Austin, TX. 78752<br/><br/>(512) 836-8560<br/><a href="http://www.gethsemaneAustin.org">www.gethsemaneAustin.org</a></p>  |
| <p><b>Greater Mount Zion Baptist Church</b><br/>Provides payment assistance for rent and utilities to those who live in a house or apartment. Assistance is available Tuesday and Thursday from 10:00am-4:00pm, and individuals can only use services once per year. Food and clothing is also provided on Saturdays from 9:30a-12:00p.</p> | <p>1801 Pennsylvania Ave.<br/>Austin, TX 78702<br/><br/>(512) 478-7578<br/><a href="http://www.gmzaustin.org/">http://www.gmzaustin.org/</a></p>   |

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| <p><b>Heaven's Harvest</b><br/>Provides food, clothing, and showers for the homeless.</p> <p>Heaven's Harvest is open for people to receive food and clothing every Monday from 6:30 p.m. to 8:00 p.m. Also, every third Friday of the month, fresh food is given away starting at 1pm.</p>   | <p>North Austin Christian Church<br/>1734 Rutland Dr.<br/>Austin, TX 78758</p> <p>(512) 836-3282<br/><a href="http://www.nacconline.info/hh.html">http://www.nacconline.info/hh.html</a></p>                      |
| <p><b>Hope Lutheran Food Pantry</b><br/>Provides a food pantry.<br/><b>Hours:</b> Mondays 2:30-3:30 PM.</p>   | <p>6414 N Hampton Dr<br/>Austin, TX 78723</p> <p>512-926-8574</p>   |
| <p><b>Kingdom of God Christian Center</b><br/>Provides a food pantry<br/><b>Hours:</b> 2<sup>nd</sup> &amp; 4<sup>th</sup> Saturday of every month, 10am-12pm</p>   | <p>5811 Berkman Dr.<br/>Suite 130<br/>Austin, TX 78723<br/>(512) 926-5422</p>   |
| <p><b>Lifework's Street Outreach</b><br/>Provides a food pantry any many other services for individuals ages 23 and under.<br/><b>Hours:</b> Mon/Weds/Fri, 12:00p-4:00p</p>   | <p>408 W 23<sup>rd</sup> St.<br/>Austin, TX 78705</p> <p>(512) 735-2400</p>   |
| <p><b>Lisa's Helping Others Progress Economically (HOPE) Chest</b><br/>Provides clothing and life skills training for males and females.<br/><b>Hours:</b><br/>Tuesday/Thursday 4:30 PM - 7:00 PM<br/>Sat 10:00 AM - 2:00 PM<br/>Closed Holidays</p>  | <p>4136 E 12th Street<br/>Austin, TX 78721</p> <p>(512) 457-0999<br/><a href="http://www.lisashopechest.org">www.lisashopechest.org</a></p>   |
| <p><b>Manchaca Methodist Church</b><br/>Provides a food pantry for those in need, which is open Monday-Thursday 9:00a-4:00p, and Fridays from 9:00a-12:00p. Individuals must have proper ID to qualify for assistance.</p>  | <p>1011 FM 1626<br/>Austin, TX 78652</p> <p>512-282-7274<br/><a href="http://www.manchacaumc.org">www.manchacaumc.org</a></p>   |
| <p><b>Manos de Cristo</b><br/>Manos de Cristo provides a clothes closet, food pantry, dental clinic, and adult learning classes, English as a Second Language (ESL), computer literacy and back-to-school programs for those in need.</p> <p>Provides a food pantry Monday-Friday 8:00-11am<br/>Only serves the 1<sup>st</sup> six families.</p> <p>Clothing closet open Tuesday and Thursday 8:00am.</p> | <p><b>Address:</b><br/>4911 Harmon Ave.<br/>Austin, TX. 78751</p> <p>Basic Needs: (512) 477-7454</p> <p>Dental Clinic: (512) 477-2319</p> <p><a href="http://www.manosdecristo.org">www.manosdecristo.org</a></p> |



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| <p><b>Micah 6 of Austin</b><br/>Provides food, clothing, work boots, rent and utility assistance, medicine, eye care, IDs, crisis counseling, and freeze night shelter.</p> <p><b>Food pantry hours:</b><br/>Thursday 6- 7 p.m.<br/>Saturday 10:30 - 11:30 a.m.</p>   | <p><b>Pantry located at University Presbyterian Church:</b><br/>2203 San Antonio St.<br/>Austin TX 78705</p> <p><b>Other services provided at various locations. Call for more information:</b><br/>(512) 473-0088<br/>www.micah6austin.org</p> |
| <p><b>Mobile Loaves and Fishes</b></p> <p>Mobile Loaves and Fishes (MLF) is a social outreach ministry that provides food and clothing to the homeless and the working poor. Every night, a catering truck offers a hot meal and other resources to needy individuals at various locations in the Austin Area. Times vary but trucks are usually out around lunch and dinner times (noon, and between 6:00p-7:00p). Call for exact times.</p> | <p><b>Mailing Address:</b><br/>903 S Capital of Texas Hwy.<br/>Austin, TX 78746</p> <p>(512) 328-7299</p> <p>Check online schedule for locations of truck meal service:<br/><a href="http://mlf.org/">http://mlf.org/</a></p>                   |
| <p><b>Olivet Baptist Church Helping Hands Center</b><br/>Serves the needy in the Austin community with groceries, clothing, and other basic needs. Serve approximately 1200 plus individuals per month with food and/or clothing.</p> <p>Tuesday: 9am - 12noon<br/>Saturday: 9am - 12noon</p>   | <p>1161 San Bernard St.<br/>Austin, TX. 78702</p> <p>(512) 472-2298<br/>www.obcaus.org</p>  |
| <p><b>Our Lady of Guadalupe Catholic Church</b><br/>Provides a food pantry for those in need.</p> <p><b>Hours:</b><br/>Tuesday, 11:30-2:30<br/>Third Saturday, 10:00am-12:00pm</p>  | <p>1206 E. 9th St.<br/>Austin, TX 78702</p> <p>(512) 478-7955<br/>www.olgaustin.org</p>   |
| <p><b>Reentry and Integration Division Hotline</b><br/>A toll-free number has been established to assist people who are re-entering society, as well as their families and the general public who may have questions related to programs and resources.</p>   | <p>877-887-6151</p>   |
| <p><b>River Road Baptist Church</b><br/>Provides a food pantry the 1<sup>st</sup> and 3<sup>rd</sup> Saturday of every month from 10-11am.</p>  | <p>12712 FM 969<br/>Austin, TX 78724</p> <p>(512) 276-3824</p>  |

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| <p><b>Rosewood Avenue Missionary Baptist Church</b><br/> <b>Hope Basket Ministry</b><br/> Provides a food pantry the 1<sup>st</sup> and 3<sup>rd</sup> Saturday of every month from 7AM - 9AM.</p>  | <p>1820 Rosewood Ave.<br/> Austin, TX. 78702</p> <p>(512) 476-2801<br/> <a href="http://www.rosewood-baptist-church.org">www.rosewood-baptist-church.org</a></p>        |
| <p><b>Saint Austin's Catholic Church</b><br/> Provides financial assistance with rent and utilities, eye exams and glasses, work boots, clothing, and identification fees on Thursday mornings at 9:00am, done by a lottery system.</p>   | <p>2026 Guadalupe Street<br/> Austin, TX 78705</p> <p>512-477-9471<br/> <a href="http://www.staustin.org">www.staustin.org</a></p>                                      |
| <p><b>St. Andrews Food Pantry</b><br/> Provides an emergency food pantry on the 2<sup>nd</sup> and 4<sup>th</sup> Saturdays 10:00 to Noon.</p>  | <p>14311 Wells Port Dr<br/> Austin, TX 78728</p> <p>512-251-0698</p>  |
| <p><b>St. Matthews Episcopal Church</b><br/> Provides financial assistance with rent and utilities. Individuals must be approved after submitting an application; the usual turnaround time is two weeks. Interested individuals should <b>call on Tuesdays from 10AM to Noon</b> for more information.</p>   | <p>8134 Mesa Drive<br/> Austin, TX 78759</p> <p>512-345-8314<br/> <a href="http://www.stmattsAustin.org">www.stmattsAustin.org</a></p>                                  |
| <p><b>Saint Ignatius Catholic Church/San Jose Food Pantry</b><br/> Provides a food pantry.</p> <p>Hours: Monday-Friday, 9am-1pm</p>   | <p>2303 Euclid St.<br/> Austin, TX 78704</p> <p>(512) 442-0226</p>  |
| <p><b>Saint Louis Catholic Church</b><br/> Provides assistance with utilities, rent, clothing vouchers, medicines, IDs and birth certificates.<br/> Provides a food pantry Saturday, 8-10:30am.</p>   | <p>7601 Burnet Rd.<br/> Austin, TX 78757</p> <p>(512) 454-0384</p>  |
| <p><b>The Salvation Army</b><br/> Provides assistance in a variety of fields such as older adult ministries, corrections, day care, education, emergency assistance, food, housing, substance abuse, and youth among others. Several locations throughout the Austin area – call for more information. Downtown location provides a soup kitchen daily from 4-5:30pm.</p> | <p><b>Downtown:</b><br/> 501 East 8<sup>th</sup><br/> Austin, TX. 78704</p> <p>(512) 476-1111<br/> <a href="http://www.salvationarmy.org">www.salvationarmy.org</a></p> |

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| <p><b>San Francisco Javier Catholic Church</b><br/>Provides a food pantry Thursday 2-4pm.</p>   | <p>9110 US Hwy 183 South<br/>Austin, TX 78747</p> <p>(512) 243-1404<br/><a href="http://www.sfjcc.org/">http://www.sfjcc.org/</a></p>  |
| <p><b>Shoreline East</b><br/>Faith-based, services include food pantry, clothing closet, job assistance, transitional housing referrals, identification assistance, and SSI/Disability attorney referrals.</p> <p>Clients are seen by <b>appointment only</b>, so please contact Thomas Wright.</p>   | <p>902 East 5th Street Suite# 105A<br/>Austin, TX 78702</p> <p>(512) 983-1048<br/><a href="mailto:thomaswright.ministries@yahoo.com">thomaswright.ministries@yahoo.com</a></p> |
| <p><b>Society of Saint Vincent De Paul, St. Louis Church</b><br/>Provides emergency financial assistance on a case-by-case basis with rent, rental deposit, utilities, prescription drugs, eye glasses, ID's and birth certificates only for residents of the parish area.</p> <p><b>Hours:</b><br/>Monday - Friday 9:30 a.m. to 12:00 Noon</p> | <p>Call to find your local group:</p> <p>(512) 251-6995<br/><a href="http://www.ssvdp.org">www.ssvdp.org</a></p>   |
| <p><b>South Austin Church of the Nazarene Food Pantry</b><br/>Provides emergency food pantry every Monday 9:30AM to 11:30AM, except on holidays.</p>  | <p>6711 Manchaca Rd<br/>Austin, TX 78745</p> <p>512-442-8476</p>   |

**Travis County  
Health and Human Services & Veterans Department**

Provides emergency financial assistance for rent, mortgage, and utilities. Applications for SSI, AFDC, Food Stamps, WIC, emergency food pantry Senior Citizen meals. Assistance limited to once every 3 months.

Clients should go to the Neighborhood Center that serves their zip code.

**Hours:**  
Monday - Friday 8AM -5PM.



**Trinity Center - St. David's Episcopal Church**

Provides financial assistance and other services to men and women who are experiencing homelessness or poverty.

Breakfast served Wed.-Fri. at 9:30am  
Women only on Monday at 9:30am  
Hot meal on Sunday at 3pm

**Main Administration:**

**Palm Square Building**  
100 N. IH 35, Suite 2000  
Austin, Texas, 78701  
(512) 854-4120

**Neighborhood Centers**

**South – Post Road**  
2201 Post Road, Suite 101  
Austin, TX 78704  
(512) 854-9130

**Oak Hill- West Rural Community Center**  
8656 Highway 71 Suite A  
Austin, TX 78735  
(512) 854-2130

**Del Valle - South Rural Community Center**  
3518 FM 973 S  
Del Valle, TX 78617  
(512) 247-4407

**Pflugerville - Travis County Community Center**  
15822 Foothill Farm Loop Building D  
Pflugerville, TX 78660  
(512) 251-4168

**Jonestown - North West Rural Community Center**  
18649 FM 1431 Suite 6-A  
Jonestown, TX 78645  
(512) 267-3245

**Manor - East Rural Community Center**  
600 West Carrie Manor Road  
Manor, TX 78653  
(512) 272-5561

[www.co.travis.tx.us](http://www.co.travis.tx.us)

304 E. 7th Street  
Austin, TX 78701

512-610-3542  
[www.trinitycenteraustin.org](http://www.trinitycenteraustin.org)

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| <p><b>Trinity United Methodist Church</b><br/> Provides a food pantry and other assistance to residents in the following zip codes: 78703, 78705, 78722, 78723, 78751, 78752, 78754, 78756, and 78757. Eligible individuals must bring photo identification each time they visit and must fall below TEXCAP income eligibility guidelines. Exceptions are made on a case by case basis.</p>     | <p>600 East 50<sup>th</sup> Street<br/> Austin, TX 78751</p> <p>512-420-0717<br/> www.tumc.org</p>  |
| <p><b>University Avenue Church of Christ<br/> Christian Service Center</b><br/> Provides limited financial assistance service for rent, utilities, medical bills, prescriptions, glasses, orthopedic shoes, Texas ID's and birth certificates.</p> <p>Appointments are made on Mondays only. Call for hours and to schedule an appointment.</p> <p>Wednesday at 6:00am breakfast is served.</p> | <p>1903 University Avenue<br/> Austin, TX 78705</p> <p>(512) 476-6088 ext. 300<br/> www.uachurch.org</p>                                  |
| <p><b>University Presbyterian Church</b><br/> UPLIFT provides financial assistance for rent, utilities, prescription drugs, and other basic needs. Call or email Bobbie Sanders for more information.</p> <p>Food Pantry Thursdays 6:00p-7:00p<br/> Food Pantry Saturdays 10:30a-11:30a</p>   | <p>2203 San Antonio Street<br/> Austin, Texas 78705</p> <p>(512) 476-5321<br/> email: bsanders23@austin.rr.com<br/> www.upcaustin.org</p> |
| <p><b>University United Methodist Church</b><br/> Open Door Ministry provides breakfast and lunch to those in need. Saturday 8 AM-noon.</p> <p>Fig Leaf Store – Provides donated clothing and housewares.<br/> Saturday 9:30 AM to 11:00 AM</p>   | <p>2409 Guadalupe<br/> Austin, TX. 78705</p> <p>(512) 478-9387<br/> www.uumc.org</p>  |
| <p><b>Vineyard Christian Fellowship</b><br/> Provides a food pantry, 2<sup>nd</sup> and 4<sup>th</sup> Sunday of each month 2-5pm.</p>  | <p>13208 Morris St.<br/> Austin, TX 78729<br/> (512) 331-5200</p>   |
| <p><b>Westover Hills Church of Christ</b><br/> Provides a food pantry, 2<sup>nd</sup> and 3<sup>rd</sup> Thursday of each month 1:00p-4:00pm.</p>   | <p>8332 Mesa Dr.<br/> Austin, TX 78731</p> <p>512-345-6386</p>  |

# PHYSICAL HEALTH AND WELLNESS

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| <p style="text-align: center;"><b>AIDS Services of Austin</b></p> <p>Provides services to clients with HIV/AIDS. Clients receive a list of low cost housing in the area. Other services offered include home healthcare, food pantry, nutrition, case management, free condoms, HIV prevention outreach, and dental clinic.</p>   | <p><b>Mailing Address:</b><br/>P.O. Box 4874<br/>Austin, TX. 78765</p> <p><b>Physical Address:</b><br/>7215 Cameron Rd. Suite. A<br/>Austin, TX. 78752<br/>(512) 458-2437</p> <p>www.asaustin.org</p>   |             |             |                        |                 |            |                     |             |   |
| <p style="text-align: center;"><b>ARCH - Healthcare for the Homeless</b></p> <p>CommUnityCare provides its services to patients who have difficulty accessing health care services. They are a Federally Qualified Health Center system. Serves homeless only.</p> <p style="text-align: center;"><u><b>Services Include:</b></u></p> <table style="width: 100%;"> <tr> <td>Family Medicine</td><td>Dental Care</td></tr> <tr> <td>Vision Care</td><td>Behavioral Health Care</td></tr> <tr> <td>Case Management</td><td>Psychiatry</td></tr> <tr> <td>Clinical Pharmacist</td><td>Social Work</td></tr> </table> | Family Medicine   | Dental Care | Vision Care | Behavioral Health Care | Case Management | Psychiatry | Clinical Pharmacist | Social Work | <p>500 East 7th Street<br/>Austin, TX 78701</p> <p>Phone: (512) 978-9920</p> <p>Patient Comment Line: 512-978-9918<br/><a href="http://communitycaretx.org/locations/arch.html">http://communitycaretx.org/locations/arch.html</a></p>  |
| Family Medicine   | Dental Care   |             |             |                        |                 |            |                     |             |   |
| Vision Care   | Behavioral Health Care  |             |             |                        |                 |            |                     |             |   |
| Case Management   | Psychiatry  |             |             |                        |                 |            |                     |             |   |
| Clinical Pharmacist   | Social Work   |             |             |                        |                 |            |                     |             |   |
| <p style="text-align: center;"><b>The Austin Harm Reduction Coalition (AHRC)</b></p> <p>Works to prevent the spread of HIV/AIDS and Hepatitis C among injection drug users. Provides HIV &amp; Hepatitis C testing, drug treatment referrals, medical care, and resources to prevent disease transmission such as condoms, alcohol pads, and supplies for safe injection. Work is done from a mobile van, reaching directly into the communities most affected by HIV and Hepatitis C.</p>  | <p><b>Mailing Address:</b><br/>P.O. Box 13482<br/>Austin, Texas 78711</p> <p>512-374-4470<br/>E-mail: <a href="mailto:shootclean@gmail.com">shootclean@gmail.com</a><br/><a href="http://www.austinharmreduction.org">www.austinharmreduction.org</a></p> |             |             |                        |                 |            |                     |             |   |
| <p style="text-align: center;"><b>Community AIDS Resources and Education (CARE)</b></p> <p>CARE provides free HIV testing (walk-in or by appointment), counseling, education, street outreach, substance abuse, case management, intervention, outpatient drug treatment, and support groups.</p>   | <p>1631-E. 2<sup>nd</sup> St., Bldg E<br/>Austin, TX 78702</p> <p>512-978-9015<br/><a href="http://www.integralcare.org">www.integralcare.org</a></p>   |             |             |                        |                 |            |                     |             |   |

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| <p style="text-align: center;"><b>CommUnityCare Clinics</b></p> <p>Provide medical and dental services to patients enrolled in Medicaid, Medicare, CHIP, &amp; MAP, as well as Travis County residents who do not qualify for these programs. Services are provided regardless of the patient's ability to pay.</p>   | <p style="text-align: center;">(512) 978-8130</p> <p style="text-align: center;">For more information, please refer to the Miscellaneous section at the back of this guide.</p>   |
| <p style="text-align: center;"><b>El Buen Samaritano Episcopal Mission:<br/>Wallace Mallory Clinic</b></p> <p>Provides general health care for children and adults of all ages. Services include general medicine, pediatrics, immunizations, tuberculosis screenings, checkups, care for minor illnesses, pregnancy testing, prenatal care, gynecological exams, family planning, male reproductive health and behavioral health. Does not provide emergency care.</p> <p>Serves adults and their children who are uninsured or underinsured, immigration status is not checked.</p> <p>Services are low cost and in some cases free.</p> <p style="text-align: center;"><b>Hours:</b><br/>Mon-Fri 8:00am-7:00pm<br/>Two Saturdays per month</p> | <p style="text-align: center;">7000 Woodhue Drive<br/>Austin, TX 78745</p> <p style="text-align: center;">(512) 439-0701</p> <p style="text-align: center;">email: <a href="mailto:info@elbuen.org">info@elbuen.org</a><br/><a href="http://www.elbuen.org">www.elbuen.org</a></p> <div data-bbox="915 768 1562 945" data-label="Image"> </div>   |
| <p style="text-align: center;"><b>Lone Star Circle of Care - Ben White Health Clinic</b></p> <p>Accepts anyone in the community ages 18 and up regardless of insurance status or ability to pay.</p> <p style="text-align: center;">Mon/Wed/Thurs/Fri: 8:00am-5:00pm<br/>Tues: 10:00am-7:00pm</p>   | <p style="text-align: center;"><b>Ben White Clinic</b><br/>1221 W. Ben White Blvd.<br/>Austin, TX 78704</p> <p style="text-align: center;"><b>Northwest Clinic</b><br/>11111 Research Blvd.<br/>Austin, TX 78759</p> <p style="text-align: center;">(877) 800-5722<br/>(512) 524-9293</p> <p style="text-align: center;"><a href="http://www.lscctx.org/">http://www.lscctx.org/</a><br/>Other locations available.</p> |
| <p style="text-align: center;"><b>MAP - The Medical Access Program</b></p> <p>Provides access to health care through a network of established providers for those Travis County residents who meet enrollment criteria.</p>   | <p style="text-align: center;">(512) 978-8130<br/><a href="http://www.medicalaccessprogram.net/">http://www.medicalaccessprogram.net/</a></p>   |

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| <p><b>Manos de Christo - Dental Clinic</b></p> <p>Provides routine dental exams, emergency dental care, crowns, root canals, and other dental care. Does not provide dentures. Limited first-come, first-served emergency services available (7:00a-9:00a). For non-emergency services, call for an eligibility screening &amp; to schedule an appointment.</p> <p><b>Hours:</b><br/>Monday-Thursday 7AM-6PM<br/>Friday 7AM-3PM</p>         | <p>4911 Harmon Avenue<br/>(512) 477-2319</p> <p>email: <a href="mailto:dentalcenter@manosdecristo.org">dentalcenter@manosdecristo.org</a><br/><a href="http://www.manosdecristo.org">www.manosdecristo.org</a></p>   |
| <p><b>Mary Lee Foundation</b><br/><b>Brain Injury and Neurological Services</b></p> <p>Consists of the Rehabilitation Center and the Extended Care Program. The Rehabilitation Center is a 24-hour supervised program focused on improving cognitive skills and achieving emotional adjustment. The Extended Care Program helps clients make a smooth transition from supervised residential treatment to independent community living.</p> | <p>PO Box 3174<br/>Austin, TX 78764</p> <p>(512) 443-1360<br/><a href="mailto:braininjury@maryleefoundation.org">braininjury@maryleefoundation.org</a></p> <p><a href="http://www.maryleefoundation.org/programs-and-services/brain-injury-program/">http://www.maryleefoundation.org/programs-and-services/brain-injury-program/</a></p>                              |
| <p><b>People's Community Clinic</b></p> <p>A non-profit, primary health care facility whose purpose is to provide high quality medical, counseling, and health education services at reasonable costs to individuals and families in the Austin area.</p>   | <p>2909 N. I-35<br/>Austin, TX 78722</p> <p>(512) 478-4939<br/>(512) 478-8924<br/><a href="http://www.austinpcc.org">www.austinpcc.org</a></p>   |
| <p><b>Planned Parenthood</b></p> <p>Provides reproductive and sexual health information, services, and advocacy for males and females. <b>Free condoms provided</b> at all Austin Planned Parenthood locations.</p>    | <p><b>Central/East Austin</b><br/>1823 E 7th Street<br/>Austin, TX 78702<br/>(512) 477-5846</p> <p><b>North Austin</b><br/>9041 Research #250<br/>Austin, TX 78758<br/>(512) 331-1288</p> <p><b>South Austin</b><br/>201 East Ben White Blvd.<br/>Austin, TX 78704<br/>(512) 276-8000<br/><a href="http://www.plannedparenthood.org">www.plannedparenthood.org</a></p> |



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| <p style="text-align: center;"><b>Seton Community Health Centers</b></p> <p>Open to the general public. Provide primary health care services, including family medical care, nutrition counseling, Tuberculosis skin tests, and prevention and health education, such as diabetes classes. Provide immunizations, such as Hepatitis A and B vaccinations, for children and adults who are established patients, and only during their yearly physicals or another exam. Do not provide prenatal care.</p>                            | <p><b>Seton McCarthy Community Health Center</b><br/>2811 East Second Street<br/>Austin, TX 78702<br/>(512) 324-4930</p> <p><b>Seton Kozmetsky Community Health Center</b><br/>3706 S. First Street<br/>Austin, TX 78704<br/>phone: (512) 324-4940</p> <p><b>Seton Topfer Community Health Center</b><br/>8913 Collinfield Road<br/>Austin, TX 78758-6704<br/>(512) 324-6850</p> <p><b>Blackstock Family Health Center</b><br/>1313 Red River Street, Suite 100<br/>Austin, TX 78701<br/>(512) 324-8600</p>  |
| <p style="text-align: center;"><b>Travis County Health and Human Services</b></p> <p>Provides free, confidential HIV &amp; STI testing.<br/>Call for an appointment: (512) 972-5580</p> <p><b>TIP:</b> If you are sexually active, get tested for HIV &amp; STIs. Early diagnosis and management are important in reducing the risk of complications, so don't delay!</p> <p><b>1 in every 2 sexually active young people will get an STD by the age of <u>25</u>.<br/>Most will not know it.<br/>Get yourself tested today!</b></p> | <p style="text-align: center;">RBJ Clinic<br/>15 Waller Street<br/>Austin, TX 78702<br/>(512) 972-5430</p> <p><b>Testing is also offered at the following sites:</b></p> <p style="text-align: center;">South Austin Multipurpose Center<br/>2508 Durwood St.<br/>512-972-6870</p> <p style="text-align: center;">Seton East Community Center<br/>2811 E. 2nd Street<br/>(512) 324-4930</p> <p style="text-align: center;">Seton Topfer Community Health Center<br/>8913 Collinfield Rd<br/>(512) 324-6850</p> <p style="text-align: center;">Rosewood Zaragosa Neighborhood Center<br/>2800 Webberville Rd.<br/>512-972-6740</p> <p style="text-align: center;">St. John's Activity Center<br/>7500 Blessing Ave<br/>(512) 972-5159</p> |

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| <p style="text-align: center;"><b>Wright House Wellness Center</b></p> <p>Provides education, basic needs, testing for HIV Hepatitis C, counseling, and other support services to those in need.</p> <ul style="list-style-type: none"> <li>• Case management for adults with HIV</li> <li>• Food pantry &amp; nutrition education for adults with HIV</li> <li>• Advocacy/support for African Americans and Latinos with HIV</li> <li>• Complimentary health therapies for adults with HIV or Hepatitis C</li> </ul>  | <p style="text-align: center;"><b>Central Office:</b><br/>4301-B North IH-35<br/>Austin, TX. 78722<br/>(512) 467-0088</p> <p style="text-align: center;"><b>North Office:</b><br/>8101 Cameron Road, Suite 105<br/>Austin, TX 78754</p> <p style="text-align: center;">(512) 236-8901<br/><a href="http://www.thewrighthouse.org">www.thewrighthouse.org</a></p> |
| <p style="text-align: center;"><b>Volunteer Healthcare Clinic</b></p> <p>Provides non-emergency medical treatment for children and adults who have low income, and have no other access to health care. Provides Primary Care, Chronic Disease Management, Behavioral Health (limited), Physical Therapy (limited), Pediatric Physicals, Pharmacy and Lab, Specialty Care including allergies, dermatology, gastroenterology, and cardiology.</p> <p style="text-align: center;">Tues/Thurs 6:00pm-10:00pm,<br/>Patients must arrive by 6:00pm to be seen.</p> <p style="text-align: center;">Fees: \$5.00 donation appreciated</p> <p style="text-align: center;">Call for more information about eligibility, services, and intake procedures.</p> | <p style="text-align: center;">4215 Medical Pkwy.<br/>Austin, TX 78756</p> <p style="text-align: center;">(512) 459-6002<br/>email: <a href="mailto:mroe@volclinic.org">mroe@volclinic.org</a><br/><a href="http://www.volclinic.org">www.volclinic.org</a></p>  |
| <p style="text-align: center;"><b>YMCA of Austin</b></p> <p>The purpose of the YMCA of Austin is to enhance the lives of men, women, boys and girls in the Austin community, regardless of race, creed, age, economic circumstances and physical or mental abilities, by providing quality programs, activities and facilities. 10 locations throughout the Austin area.</p> <p>*Financial Assistance program available for individuals or families who wish to participate but are unable to afford the fee.</p>  | <p style="text-align: center;">10 locations throughout the Austin area.<br/>Call for more information.</p> <p style="text-align: center;">(512) 322-9622</p> <p style="text-align: center;"><a href="http://www.austinyymca.org">www.austinyymca.org</a></p>   |

# TRANSITIONAL AND SHELTER HOUSING


**TIP:** Please be aware that rates/restrictions are subject to change. Contact a home you are interested in ahead of time to verify the information listed here.

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| <p><b>A New Beginning</b><br/> Males only, \$100 deposit, \$450 per month.<br/> Must pay for dedicated phone line if on a monitor.<br/> This housing provider does not allow overnight guests and reserves the right to drug test the residents.</p>    | <p><b>East</b> - 4803 Sara Dr.<br/> Austin, TX 78721<br/> Bus # 2, 300, 350, 135, 483</p> <p><b>North</b> – 10609 Turner Ave.<br/> Austin, TX 78753<br/> Bus # 1, 101, 485<br/> (512) 300-1495</p>  |
| <p><b>A New Entry</b><br/> Males only. \$125 deposit, \$125 per week.<br/> Recovery supportive housing (residents must be alcohol &amp; drug free). Provides 12-step program, bible studies, life skills class, computer access, drug offender class, and meals. Must have 30 days sobriety to enter.</p>  | <p><b>Mailing Address</b><br/> 6633 E Hwy 290<br/> Suite 212<br/> Austin, TX 78723<br/> (512) 410-4538<br/> <a href="http://www.anewentry.org">www.anewentry.org</a><br/> email: <a href="mailto:services@anewentry.org">services@anewentry.org</a></p> |
| <p><b>Alameda House - ATCIC</b><br/> 90 day co-ed transitional living with shared and private rooms, no charge. To qualify, a person must already be receiving services - working with a case manager or rehab specialist and receiving level of care (LOC) 3 or 4 services from ATCIC. If you are not a current consumer of Integral Care, please call and schedule an intake appointment to see if you qualify for services.</p> | <p><b>South</b> - 4019 Manchaca Rd.<br/> Austin, TX. 78704<br/> (512) 472-4357</p> <p>Bus # 3, 103, 30, 5, 484</p>   |
| <p><b>Austin Resource Center for the Homeless (ARCH) - Front Steps</b><br/> Shelter housing. Day shelter (co-ed) 6:30AM-5:30PM, overnight shelter (males only) 6PM-6AM, cold weather shelter. Basic needs, case management services, and access to co-located agencies available on-site.</p>  | <p><b>Downtown</b><br/> 500 E. 7<sup>th</sup> St.<br/> Austin, TX. 78701<br/> (512) 305-4100</p> <p><a href="http://www.frontsteps.org">www.frontsteps.org</a></p> <p>Near all downtown bus routes</p>  |

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| <p align="center"><b>Barton Retreat I and II</b></p> <p>Co-ed, \$100 non-refundable deposit, \$500 per month rent. 35 beds, 2 residents per room. Interview and screening process.</p>   | <p align="center"><b>Barton Retreat I</b><br/>2935 E. 12th St.<br/>Austin, TX. 78702<br/>(512) 472-4155<br/>Bus # 6, 350, 135, 2, 482</p> <p align="center"><b>Barton Retreat II</b><br/>16672 Round Mountain Rd.<br/>Austin, TX. 78641<br/>(512) 775-1668</p> |
| <p align="center"><b>Blackland Transitional Housing</b></p> <p>Families and individuals: \$400 per month. Transitional housing for up to one year for 2-6 family members, case management services provided. Must be employed making \$700 per month. No sex offense convictions or family violence convictions.</p> | <p align="center"><b>East</b><br/>2005 Salina<br/>Austin, TX. 78722<br/>(512) 972-5180<br/>(512) 972-5796</p> <p align="center">Bus # 21, 18, 22, 641, 320</p>   |
| <p align="center"><b>Born Again Ministries Regeneration House</b></p> <p>Faith-based transitional housing. \$500 per month. 3 meals per day included. No monitors, no sex offenses. This housing provider reserves the right to drug test the residents</p>  | <p align="center"><b>Southeast</b><br/>5001 and 5004 Allyson Ct.<br/>Austin, TX. 78744</p> <p align="center">(512) 552-6003</p> <p align="center">Bus # 311, 7, 127, 486</p>   |
| <p align="center"><b>Burkes Supervised Living</b></p> <p>Males only. \$125 per week, \$500 per month. Meals included. Subject to screening, sex offenses ok. This housing provider reserves the right to drug test the residents.</p>  | <p align="center"><b>Northeast</b><br/>2612 Wheelless Ln.<br/>Austin, TX 78723<br/>(512) 926-6311</p> <p align="center">www.burkeshouse.com<br/>Bus # 20, 37, 137, 300</p>   |
| <p align="center"><b>Elderberry House</b></p> <p>Male only recovery supported housing. \$200 deposit, \$110 per week. No sex offenses or violent offenses, must be employable, must pay for dedicated phone line if on a monitor. This housing provider reserves the right to drug test the residents.</p>           | <p align="center"><b>South</b><br/>7501 Elderberry Drive<br/>Austin, Texas 78745<br/>(512) 452-1600</p> <p align="center">Bus # 10, 110, 333</p>   |

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| <p style="text-align: center;"><b>Elizabeth Quarters</b></p> <p>Co-ed housing. \$125 deposit, \$125 per week or \$550 per month. All bills paid, meals included. Semi private, faith-based, non-denominational, subject to screening. Sex offenses and violent offenses ok. A three to six month commitment is preferred. Rules and guidelines of house must be followed.</p> | <p style="text-align: center;"><b>Central East</b></p> <p>1801 Salina St<br/>Austin, TX 78702<br/>(512) 289-3827</p> <p>Bus #21, 18, 22, 6</p>  |
| <p style="text-align: center;"><b>Encore House</b></p> <p>Males only. \$100 deposit and two weeks rent. \$115-\$130 per week or \$460 - \$520 per month. All bills paid, community kitchen, cable TV, internet, and laundry. Must be employable. Free local and long distance calls. Sex offenses accepted. No overnight guests allowed.</p>                                  | <p style="text-align: center;"><b>North</b></p> <p>1109 E 52<sup>nd</sup> St.<br/>Austin, Tx. 78723<br/>(512) 300-2900</p> <p>Email: <a href="mailto:encorehouse@sbcglobal.net">encorehouse@sbcglobal.net</a></p> <p>Bus: #37, 320, 485</p> |
| <p style="text-align: center;"><b>Fair Oaks House</b></p> <p>Accepts men with 30 days sobriety and working a 12 step program. \$125-135/week.</p>   | <p style="text-align: center;"><b>South</b></p> <p>2301 Fair Oaks Dr.<br/>Austin, TX 78745<br/>(512) 552-9175</p> <p>Bus #3</p>   |
| <p style="text-align: center;"><b>Full Circle Services</b></p> <p>Our sober living facilities are supported by your donations. When our carefully chosen residents join our program they receive the support they need to transition to a life of independence and sobriety. Please contact us for more information on our housing program.</p>                               | <p>P.O. Box 40369<br/>Austin, Tx. 78704</p> <p>(512) 452-1600</p>   |
| <p style="text-align: center;"><b>God's Blessing</b></p> <p>Males and females, \$125 per week or \$500 per month. One time \$250 deposit required. No sex offenses, no parolees, must be employable or receive SSI.</p> <div data-bbox="358 1583 542 1789" data-label="Image"> </div>   | <p style="text-align: center;"><b>ssisted Living</b></p> <p>4605 N IH35<br/>Austin, Tx. 78722<br/>(512) 905-9819</p> <p style="text-align: center;"><b>Independent Living</b></p> <p>6807 Colony Park<br/>Austin, Tx 78724</p>              |

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| <p><b>Goal Worthy Adult Living</b></p> <p>Males only, \$650 per month. 2 men per room. 3 meals per day during the week and two meals per day on weekends. No sex offenses.</p>   | <p><b>North</b></p> <p>1507 Desert Quail Ln.<br/>Austin, Texas 78758</p> <p>(512) 836-3342<br/>(512) 922-5220</p> <p>Bus #142, 240, 1, 325</p>                               |
| <p><b>Harmony House</b></p> <p>Males and females, \$100 deposit, \$125 per week or \$500 per month. This housing provider reserves the right to drug test the residents.</p>   | <p><b>Multiple Houses in Northeast Austin</b></p> <p>(512) 696-3364</p>  |
| <p><b>House of Care</b></p> <p>House of Care provides transitional housing services for men. Individuals with sex offenses are not accepted but MHMR patients, those with violent offenses, and individuals with electronic monitors are permitted. Rent is \$550 per month.</p> | <p><b>North</b></p> <p>11109 Sage Hollow Drive<br/>Austin, TX 78758<br/>(512) 461-7075</p> <p>Bus #1, 392</p>  |
| <p><b>House of Refuge – Care Homes</b></p> <p>Females only, \$525 per month. Faith-based, six beds available in shared rooms, subject to drug screening.</p>   | <p><b>Northeast</b></p> <p>1305 Radcliff Dr.<br/>Austin, TX. 78752<br/>(512) 470-9516</p>  |
| <p><b>Hungry for God, Home for Young Men</b></p> <p>Males aged 17-21. \$600 per month. Faith-based, eight beds. Provides case management and assistance in getting into school/employment for individual aged out of foster care or exiting a juvenile detention facility.</p>   | <p><b>Del Valle</b></p> <p>3504 Victorine Ln.<br/>Dell Valle, TX 78617<br/>(512) 731-3829<br/><a href="http://www.hungryforgodchurch.org">www.hungryforgodchurch.org</a></p> |
| <p><b>Kennedy’s Place</b></p> <p>Males and Females. Single or shared rooms for \$450-500. Includes cable television, washer/dryer, internet services, and local telephone service.</p>   | <p><b>Multiple locations in Austin, call for more information:</b></p> <p>(512) 230-9609<br/>All homes on bus routes.</p>  |

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| <p><b>Lifework's – Transitional Living</b><br/> Co-ed transitional housing for homeless youth ages 16-23.<br/> The number of beds and costs vary, subject to screening.<br/> Assists with education, skills and independence.</p>   | <p><b>North</b><br/> 4606 Connelly<br/> Austin, TX. 78751<br/> (512) 458-2704<br/> <a href="http://www.lifeworksaustin.org">www.lifeworksaustin.org</a></p>                 |
| <p><b>The Living Center</b><br/> Males only, \$112.50 per week or \$450 per month. Must be employable or receive SSI. No sex offenses. Must prove identification.</p>   | <p><b>Southeast</b><br/> 4611 Bucks Run<br/> Austin, Texas 78744<br/> (512) 627-6411<br/> <br/> Bus # 333, 127, 7, 486</p>  |
| <p><b>Loving's Care Homes</b><br/> Boarding homes for males and females, \$140/week, or \$560/month. Transitional housing with 37 beds, several locations in Austin. Support services and faith-based meetings. Subject to screening.<br/> <br/> Transitional homes for males only, \$140/week or \$560/month. Parolees accepted.</p>  | <p><b>Multiple locations throughout Austin.</b><br/> <br/> <b>Mailing Address:</b><br/> P.O. Box 143537<br/> Austin, TX, 78714-537<br/> (512) 696-7685</p>                  |
| <p><b>Luke 4:18-House of Glory</b><br/> Females only. \$200 deposit, \$100 per week. Subject to screening.</p>  | <p><b>North</b><br/> 906 Cripple Creek Dr.<br/> Austin, TX. 78758<br/> (512) 750-8061<br/> <br/> Bus #1L, 101, 485</p>  |
| <p><b>Ministry of Challenge</b><br/> Males only, very transitional housing focused on faith-based substance abuse recovery. Approximately \$400 per month (cost vary depending on individual status). Must make 6 month commitment. 31 beds, 5 per room. No sex offenses.</p>   | <p><b>East</b><br/> 1500 E. 12th St.<br/> Austin, TX. 78702<br/> <br/> (512) 370-8960<br/> <a href="http://www.ministryofchallenge.org">www.ministryofchallenge.org</a></p> |

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| <p><b>North Austin Foundation – Project Helping Hand (PHH) &amp; AA 24 Hour Club</b></p> <p>PHH is designed to house people while assisting them in an individualized plan to transition into treatment or a stable sober living environment. Each client can stay up to 30 days during which time they are exposed to recovery meetings and clean, structured living. The two dormitories include space for 6 men and 4 women. Each dorm includes a bathroom.</p> | <p>1000 Prairie<br/>Austin, TX. 78758</p> <p>(512) 837-9362<br/>northaustinfoundation.com</p> <p>Bus #1, 485</p> <p><b>TIP:</b> The 24 Hour Club is always open for anyone in recovery from alcoholism and addiction to be in fellowship with each other.</p>                               |
| <p><b>North Austin Sober House</b></p> <p>\$125 per week or \$500 per month. Residents required to work a 12-step recovery program. Must be employable. Minimum 3 month commitment, interview required. No violent offenses or sex offenses. This housing provider reserves the right to drug test the residents.</p>    | <p><b>North</b> - 9404 Mountain Quail<br/>Austin, TX 78757<br/>Bus #1M, 142, 325, 240, 481</p> <p><b>North</b> - 8905 Pointer Ln.<br/>Austin, TX 78757<br/>Bus #325, 240, 383, 1M, 481</p> <p><b>North</b> - 1417 South Meadows<br/>Austin, TX 78757<br/>Bus #392, 1<br/>(512) 497-2147</p> |
| <p><b>Oxford Homes</b></p> <p>Males and females. The price varies from \$90 to \$125/week. 2-8 per house. Meals not provided. Targets those in recovery and ex-offenders.</p>  | <p><b>10 Men’s Homes &amp; 5 Women’s Homes throughout Austin</b></p> <p><b>Call for more information:</b><br/>Vacancy hotline: (512) 879-6368<br/>General questions: 1- 800-689-6411<br/>www.texasoxfordhouses.org</p>  |
| <p><b>Picture Perfect Co-Op Living</b></p> <p>Provides all inclusive housing for males and females throughout Austin and Central Texas that include cable television, phone, linens, washer/dryer, some transportation, therapy and food in an all bills paid environment. We accept ex-offenders, parolees, MHMR and have multiple properties that all are on bus lines. \$500 per month and we accept SSI/SSDI and vouchers.</p>                                 | <p><b>Multiple locations throughout Austin.</b></p> <p>Mailing Address:<br/>907 Karen Ave<br/>Austin, TX 78757</p> <p>(512) 296-7995<br/>(512) 363-0196</p>   |



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| <p style="text-align: center;"><b>Safe Place</b></p> <p>An emergency shelter for female survivors of domestic violence or sexual assault. Arrangements are made for male survivors. Thirty beds are available at no cost.</p>  | <p style="text-align: center;"><b>Mailing Address:</b><br/>P.O. Box 19454<br/>Austin, TX. 78760</p> <p style="text-align: center;"><b>24 Hour Hotline:</b> (512) 267-SAFE (7233)</p> <p style="text-align: center;"><a href="http://www.safeplace.org">www.safeplace.org</a></p>   |
| <p style="text-align: center;"><b>Salvation Army</b></p> <p>Provides an emergency shelter, adult rehabilitation center residential program, and women &amp; children's shelter.</p> <p style="text-align: center;">Call for more information.</p> <div data-bbox="115 695 342 963" data-label="Image"> </div> <p style="text-align: center;"><b>DOING<br/>THE MOST<br/>GOOD<sup>SM</sup></b></p> | <p style="text-align: center;"><b>Emergency Shelter – Downtown:</b><br/>501 E. 8th St.<br/>Austin, TX. 78701<br/>(512) 476-1111<br/>Near all downtown bus routes</p> <p style="text-align: center;"><b>Adult Rehabilitation Center – South:</b><br/>4216 South Congress Avenue<br/>Austin, Texas 78745<br/>(512) 447-2272<br/>Bus #1L, 1M, 101, 486</p> <p style="text-align: center;"><b>Shelter for Women &amp; Children – Northeast:</b><br/>4523 Tannehill Lane<br/>Austin, TX 78721-1732<br/>(512) 933-0600<br/>Bus #6, 18, 323</p> <p style="text-align: center;"><a href="http://www.salvationarmyaustin.org">www.salvationarmyaustin.org</a></p> |
| <p style="text-align: center;"><b>Second Chances Sober Home</b></p> <p>Recovery supported sober living. Must have 30 days sober, attend regular 12 step groups, and have a sponsor. Parole and probation accepted. \$125-195 weekly, \$200 deposit.</p>  | <p style="text-align: center;"><b>Northeast</b><br/>6302 Arnold Dr.<br/>Austin, TX 78723<br/>And<br/>5506 Coventry Ln.<br/>Austin, TX 78723</p> <p style="text-align: center;">Bus #20, 300</p> <p style="text-align: center;">(512) 801-4778</p>  |
| <p style="text-align: center;"><b>Sharon's Transitional Women's House</b></p> <p>Transitional housing for women. Must be 30 days clean and sober, and agree to follow house rules and structure. Three bedroom, two bathroom house. \$140.00 for shared room and \$150.00 for single room.</p>   | <p style="text-align: center;">2212 Palmera Cove<br/>Austin, TX 78744</p> <p style="text-align: center;">512-743-4508</p>  |

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| <p style="text-align: center;"><b>Shekienah Community</b></p> <p>There are three separate homes: 1 co-ed and 2 for males only. Semi-private rooms are \$400/month and Private rooms are \$500/month. Accept SSI/SSDI. No violent offenses.</p>  | <p style="text-align: center;"><b>North</b> – 9800 Parkfield Drive<br/>Austin, TX 78758<br/>(512) 937-6219</p> <p style="text-align: center;">Bus # 10, 323, 485</p>   |
| <p style="text-align: center;"><b>Shirley’s House</b></p> <p>Co-ed, \$125 non-refundable deposit, \$525 per month. 9 beds, three meals a day, laundry facilities, phone and cable. Subject to screening. No sex offenses.</p>   | <p style="text-align: center;"><b>Northeast</b> - 7308 Meadowood Dr.<br/>Austin, TX, 78723<br/>Bus # 20, 323, 37</p> <p style="text-align: center;"><b>Northeast</b> - 7104 Fred Morse Dr.<br/>Austin, Texas 78723<br/>Bus #37</p> <p style="text-align: center;">(512) 434-9920</p> |
| <p style="text-align: center;"><b>Sober Home</b></p> <p>Males and Females, \$200 refundable deposit, \$500 per month. \$100 one-time fee for drug testing. Requires 90 day minimum commitment, residents can stay as long as they need while working a 12-step program. Laundry facilities, phone and cable. No meals. AA/NA within walking distance.</p> | <p style="text-align: center;"><b>Cedar Park</b><br/>913 Timber Trail<br/>Cedar Park, TX 78613</p> <p style="text-align: center;">(512) 507-2972<br/>(512) 507-2971</p> <p style="text-align: center;">Not close to bus routes.</p>  |
| <p style="text-align: center;"><b>South Austin Marketplace, Inc. (SAMP)</b></p> <p>\$100 deposit, \$140 per week for double room and \$130 per week for single room. 100 beds. Cable &amp; telephone provided. Application required.</p>  | <p style="text-align: center;"><b>Southeast</b><br/>2101 E. Ben White Blvd<br/>Austin, TX. 78741</p> <p style="text-align: center;">(512) 443-2804</p> <p style="text-align: center;">Bus #14, 27, 127, 328.</p>   |
| <p style="text-align: center;"><b>St. Maureen’s Recovery House</b></p> <p>Recovery Supported housing for men who have graduated a 28 day inpatient program or probation or parole. \$125/week. \$125 deposit (can be paid over course of first month.)</p>  | <p style="text-align: center;"><b>Central Austin</b><br/>2401 and 2403 La Casa Dr.<br/>Austin, TX 78704</p> <p style="text-align: center;">Bus #3, 331, 338, 484<br/>(512) 426-8950</p>  |

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| <p><b>Stepping Stones Sober Living Homes</b></p> <p>We offer clean, safe, affordable housing with all the comforts of home and the fellowship of a close-knit peer support group . \$160/week for a private room, \$135.00/week for a semi-private room, \$135.00 sobriety deposit.</p>        | <p><b>Multiple Locations throughout Austin.</b><br/>(512) 627-8038<br/>E-mail: <a href="mailto:info@youraustinhomes.com">info@youraustinhomes.com</a><br/>Website: <a href="http://steppingstonessoberlivinghomes.com/home">http://steppingstonessoberlivinghomes.com/home</a></p> |
| <p><b>Texas Baptist Children's Home</b><br/>Single females with dependent children, \$50 per month. Room for up to 30 women with children. No sex offenses. This housing provider reserves the right to drug test residents.</p>   | <p><b>Round Rock</b><br/>1101 N. Mays<br/>Round Rock, TX. 78664<br/>(512) 246-4257<br/><a href="http://www.childrenatheartministries.org">www.childrenatheartministries.org</a><br/><br/>Not near bus route.</p>   |
| <p><b>Texas Reach Out Ministries</b><br/>Several homes for males and females. \$200.00 deposit, \$85 per week, \$25.00 per week for food. Christ centered approach, spiritual class attendance required. Screening process. No sex offense convictions. Parolees and probationers accepted</p> | <p><b>Mailing Address:</b><br/>P.O. Box 17006<br/>Austin, TX. 78760<br/>(512) 291-0921<br/><br/><a href="http://www.texasreachout.org">www.texasreachout.org</a><br/><a href="mailto:reachoutTX@yahoo.com">reachoutTX@yahoo.com</a></p>  |
| <p><b>True Light Ministries</b><br/>Males and Females. \$100 one time deposit, \$555 per month. Provides meals, laundry, phone, internet, cable tv, help with obtaining and paying for IDs, and some transportation. No sex offense convictions.</p>   | <p><b>Women's House - Northeast:</b><br/>6501 Ashland Dr.<br/>Austin, TX 78723<br/><br/><b>Men's House - Northeast:</b><br/>3005 and 3014 Val Dr.<br/>Austin, TX 78723<br/>(512) 507-6018</p>  |
| <p><b>Winners House</b><br/>Males only. \$100 deposit, \$475 per month. No sex offense convictions. Screening required.</p>  | <p><b>Men's House - East</b><br/>8203 Riverstone Dr.<br/>Austin, TX 78724<br/>Bus # 37<br/><br/>(512) 577-9057<br/>(512) 799-9057</p>  |

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| <p><b>Victory Ministries Christian Home for Men</b><br/> Males only, no charge for room and board. Must go through interview process and make 6 month commitment to participate in structured program.<br/> Resident pays for electronic monitoring phone.</p> | <p><b>East</b><br/> 2300 Canterbury St<br/> Austin, TX 78702<br/> <br/> (512) 480-9628<br/> <br/> Bus # 22, 21, 17, 320</p> |
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## OTHER HOUSING RESOURCES

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| <p><b>Austin Tenant's Council</b><br/> Provides protection of tenant's rights and educates the community of fair housing. Provides telephone and in-person counseling for tenant/landlord disputes. Publishes a Guide to Affordable Housing in the Greater Austin Area for those looking for affordable apartments.</p>  | <p>1640-B East 2<sup>nd</sup> St.<br/> Suite 150<br/> Austin, TX 78702<br/> <br/> Telephone Counseling: (512) 424-1961<br/> Appointments: (512) 474-7006</p>                 |
| <p><b>Foundation Communities</b><br/> Provides low-cost, quality housing for individuals and families at several Austin locations. Offers case management services to assist with employment, health care, and transportation. Has waiting list. Applicants must meet income guidelines and pass criminal and credit checks. 1-2 years clear of felony arrest, no sex offenses. No manufacturing or selling of drug charges allowed.</p> | <p><b>Housing located throughout Central Texas. Call for more information:</b><br/> <br/> (512) 447-2026<br/> <a href="http://www.foundcom.org">www.foundcom.org</a></p>     |
| <p><b>Front Steps</b><br/> Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.</p>                 | <p><b>Mailing Address:</b><br/> <br/> PO Box 684519<br/> Austin, TX 78768-4519<br/> <br/> (512) 305-4100<br/> <a href="http://www.frontsteps.org">www.frontsteps.org</a></p> |

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| <p style="text-align: center;"><b>Green Doors</b></p> <p>Founded in 1990 by a formerly homeless young woman, Green Doors' mission is to prevent and help end homelessness and poverty housing for those working to achieve independent living in Central Texas. Green Doors has a affordable housing program that offers two properties: one bedrooms for \$700/mo and two bedrooms for \$800-\$900/mo.</p>  | <p><b>Physical Address:</b><br/>1503 S. I-35<br/>Austin, TX 78741</p> <p><b>Mailing Address:</b><br/>PO Box 685065<br/>Austin, TX 78768</p> <p>(512) 469.9130<br/>1-866-412-6591</p>   |
| <p style="text-align: center;"><b>Housing Authority of the City of Austin (HACA)</b></p> <p>Owens and operates 1,929 units of conventional public housing in 19 developments throughout Austin. Development sites range from high-rise apartments on Lady Bird Lake to small duplexes in residential neighborhoods. HACA also manages the Housing Choice Voucher/Section 8 Program that provides rental vouchers for more than 5,000 units of housing in Austin's private rental market.</p>   | <p><b>To apply for housing, visit:</b><br/>1124 S. IH-35.<br/>Austin, TX 78704</p> <p><a href="http://www.hacanet.org/">www.hacanet.org/</a></p>   |
| <p style="text-align: center;"><b>Housing Authority of Travis County</b></p> <p>The Housing Authority of Travis County is an independent, government funded agency charged with the responsibility to provide access to safe, decent, low income housing to help meet the housing needs of the residents of Travis County, Texas.</p> <p>The Housing Authority of Travis County (HATC) exists to provide safe, decent and sanitary housing for low income families in Travis County, which includes the city of Austin and most of the area surrounding Austin, including: Cedar Park, Lago Vista, Lakeway, Del Valle, Manor, Elgin, Pflugerville, as well as parts of Leander and Manchaca.</p> | <p><b>Physical Address:</b><br/>502 East Highland Mall Blvd., Suite 106-B<br/>Austin, Texas 78752</p> <p>(512) 480-8245<br/><a href="http://www.hatctx.com/">http://www.hatctx.com/</a></p>  |
| <p style="text-align: center;"><b>Project Transitions</b></p> <p>Provides housing for males and females with HIV/AIDS. Three locations.</p>  | <p>P.O. Box 4826<br/>Austin, TX 78765</p> <p>(512) 454-8646<br/><a href="http://www.projecttransitions.org">www.projecttransitions.org</a><br/>email: <a href="mailto:info@projecttransitions.org">info@projecttransitions.org</a></p> |

# MILITARY/VETERAN RESOURCES

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| <p><b>The Attorney General of Texas Child Support Division - HEROES</b></p> <p>The HEROES project:</p> <ul style="list-style-type: none"> <li>• Offer service members, veterans and their dependents enhanced, personalized assistance in addressing paternity establishment, child support and parenting time (custody/visitation) matters;</li> <li>• Provide appropriate relief in Texas child support cases where military service/combat related injuries have contributed to non-compliance with court orders; and</li> <li>• Promote positive co-parenting solutions for service members and families.</li> </ul>   | <p><b>Contact the Texas Child Support Division's HEROES Program:</b></p> <p>512-460-6400</p> <p>HEROES@texasattorneygeneral.gov</p> <p>www.texasattorneygeneral.gov/cs/ofi</p> <p>For other useful attorney general hotline numbers, please refer to the Miscellaneous section at the back of this guide.</p> |
| <p><b>Partners Across Texas</b></p> <p>Partners Across Texas (PAT) is an inter-agency and multi-organizational collaboration to enhance support for Texas Army and Air National Guard Service, family members and military veterans within the State of Texas.</p> <p>The purpose of this partnership is to establish a framework for a mutually reinforcing, multi-organization relationship that benefits all Texas National Guard service members and veterans within the State of Texas and enhances the services available to them and their families.</p> <p><b>Services include:</b></p> <ul style="list-style-type: none"> <li>• Finance and employment</li> <li>• Mental health and medical care</li> <li>• Emergency assistance and deployment support</li> <li>• Family support and housing</li> <li>• Education and legal</li> </ul> | <p><b>Texas Veterans Commission</b></p> <p>1-(800)-252-8387(VETS)</p> <p>3950 North A.W. Grimes Blvd<br/>Second Floor<br/>Round Rock, TX 78665<br/>(512) 341-4924</p> <p>www.texvet.com</p>   |
| <p><b>Selective Service System</b></p> <p>Males 18-25 years of age are <b>required</b> to register with the Selective Service System. Go online to register.</p>   | <p>Register online at:<br/>www.sss.gov</p>  |

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| <p style="text-align: center;"><b>Texas Veterans Commission<br/>Power Partners' Job Club</b></p> <p>The power partners are bringing you a job club where you will learn unique tips for your job search. You will also have a chance to speak to featured employers and Veteran Service Organization providers every month.</p> | <p style="text-align: center;">(512) 297-2990<br/>(512) 463-0619<br/>texasvets@cpine.org</p>  |
| <p style="text-align: center;"><b>Travis County Health and Human Services Veterans<br/>Department</b></p> <p>Provides eligible veterans, their dependents and survivors direct and general support and assistance in obtaining all benefits from which they are entitled from the federal Veteran's Administration (VA).</p>    | <p style="text-align: center;">100 N IH 35 #2400 (Palm Square)<br/>Austin, TX 78701<br/>(512) 854-9340<br/><br/><a href="http://www.co.travis.tx.us/veterans_services/">http://www.co.travis.tx.us/veterans_services/</a></p>   |
| <p style="text-align: center;"><b>Veterans Affairs (VA) Outpatient Clinic</b></p> <p>Provides a full array of physical health, substance abuse, and mental health to eligible veterans. By appointment only.</p> <p style="text-align: center;">Monday through Friday<br/>7:30 AM to 4:00 PM</p>                                | <p style="text-align: center;"><b>Austin VA Clinic</b><br/>7901 Montopolis Dr.<br/>Austin, TX. 78741</p> <p style="text-align: center;"><b>Austin Vet Center</b><br/>2015 S. I.H. 35, Suite 101<br/>Austin, TX 78741<br/>Phone: (512) 416-1314<br/><a href="http://www.vetcenter.va.gov">www.vetcenter.va.gov</a></p> <p style="text-align: center;">512-823-4000</p> <p style="text-align: center;"><a href="http://www.va.gov">www.va.gov</a></p> |

# MISCELLANEOUS

## FINDING HELP IN TEXAS

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*State Agencies Offering Services:*

### **Texas Health and Human Services Commission (HHSC):**

*Mission: to maintain and improve the health and human services system in Texas and to administer its programs in accordance with the highest standards of customer service and accountability for the effective use of funds. [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us) or 1-(877)-541-7905.\**

### **Texas Department of Aging and Disability Services (DADS):**

*Mission: to provide a comprehensive array of aging and disability services, supports, and opportunities that are easily accessed in local communities. [www.dads.state.tx.us](http://www.dads.state.tx.us) or (512) 438-3011*

### **Texas Department of Family and Protective Services (DFPS):**

*Mission: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities. [www.dfps.state.tx.us](http://www.dfps.state.tx.us) or Call 9-1-1 for emergency. To report child or elderly abuse 1-(800)-252-5400. Austin offices: (512) 369-7000 or (512) 834-3195.*

### **Texas Department of Assistive and Rehabilitative Services (DARS):**

*Mission: to work in partnership with Texans with disabilities and families with children who have developmental delays to improve the quality of their lives and to enable their full participation in society. [www.dars.state.tx.us](http://www.dars.state.tx.us) or 1-(800)-628-5115.*

### **Texas Department of State Health Services (DSHS):**

*Mission: to improve health and well-being in Texas. [www.dshs.state.tx.us](http://www.dshs.state.tx.us) or (512)-458-7111 or 1-(888)-963-7111 or TDD Relay Texas 1-(800)-735-2898.*

**TIP:** If you have a **felony** drug conviction or are on deferred adjudication with a felony drug charge as of August 22, 1996, the State of Texas has permanently barred assistance from two Health and Human Services programs: 1) the Supplemental Nutrition Assistance Program (SNAP) – previously known as the Food Stamp Program. This includes emergency food stamps, food stamps and 2) the Temporary Assistance for Needy Families (TANF) program.



# HELPFUL CRIMINAL JUSTICE NUMBERS

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|   |   |
|---|---|
| Austin Police Department – Administration                 | (512) 974-5030  |
| Travis County Attorney                                    | (512) 854-9415  |
| Travis County Clerk                                       | (512) 854-9188  |
| Travis County Counseling and Education Services           | (512) 854-9540  |
| Travis County Criminal Courts Administration              | (512) 854-9244  |
| Travis County District Attorney                           | (512) 854-9400  |
| Travis County District Clerk Criminal                     | (512) 854-9420  |
| Travis County District Courts<br>Administration (General) | (512) 854-9300  |
| Administration (Civil)                                    | (512) 854-9096  |
| Administration (Criminal)                                 | (512) 854-9244  |
| Travis County Domestic Relations                          | (512) 854-9696  |
| Travis County Health and Human Services                   | Main Office - (512) 854-4100<br>Housing and Weatherization - (512) 479-8355<br>Post Road Facility - Deaf Services and Emergency Assistance - (512) 854-9205<br>Southpark Facility - (512) 707-3220<br>East Rural Community Center - (512) 272-5561<br>North Rural Community Center - (512) 854-4120<br>South Rural Community Center - (512) 854-9130<br>Northwest Community Center - (512) 267-3245 |
| Travis County Sheriff's Office                            | 512-974-0845<br>Central Booking Facility - (512) 854-9889<br>County Jail – Downtown - (512) 854-9033<br>Correctional Complex - Del Valle - (512) 854-4180   |
| Travis County Adult Probation                             | Central Unit: (512) 854-4600<br>North Unit: (512) 854-9775<br>Pretrial Services: (512) 854-9381<br>SMART Unit: (512) 854-3150<br>South Unit: (512) 854-2723<br>Victim Services: (512) 854-4962  |
| Travis County Mental Health Public Defender Office        | (512) 854-3030  |
| Travis County Juvenile Public Defender Office             | (512) 854-4128  |
| Travis County Office of Child Representation              | (512) 854-7312 (Fax) 854-7316   |
| Office Of Parent Representation                           | (512) 854-7305 (Fax) 854-7317   |
| Travis County Pretrial Services                           | (512) 854-9381  |
| Travis County – Veteran Services                          | (512) 854-9340  |
| Texas Department of Criminal Justice (TDCJ)               | (512) 463-9988  |
| TDCJ – Pardons and Parole Division                        | (512) 339-9142 (North) (512) 442-8367 (South)   |
| TDCJ – Travis State Jail                                  | (512) 926-4482  |
| Texas Board of Pardons and Parole                         | (512) 406-5229  |

## HELPFUL ATTORNEY GENERAL NUMBERS

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|                                     |              |
|-------------------------------------|--------------|
| Public Information and Assistance   | 800-252-8011 |
| Child Support Program               | 800-252-8014 |
| Deaf Outreach (TTY)                 | 800-572-2686 |
| Crime Victim's Compensation Program | 800-983-9933 |
| Open Records                        | 877-673-6839 |
| Consumer Protection Hotline         | 800-621-0508 |
| Access and Visitation Hotline       | 866-292-4636 |

## TRANSPORTATION

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### CAPITAL METRO BUS:

Effective January 16, 2011, **the Disability Fare Card will become the Reduced Fare ID Card.** Those who have ridden with the Disability Fare Card will begin paying a reduced fare equal to one-half of the regular-priced fare. Riders with a Disability Fare Card may use the card to receive the reduced fare. Once the card expires, riders can apply for the Reduced Fare ID Card which can be applied for at the Capital Metro Transit Store at 323 Congress Ave. For questions about the Reduced Fare ID Card, contact the Transit Store at (512) 369-6058. For questions about the fares in general, call the Go Line at (512) 474-1200.

| <u>Fare Type</u> | <u>Local</u> | <u>Local Reduced</u> |
|------------------|--------------|----------------------|
| Single Ride      | 1.00         | .50                  |
| Day Pass         | 2.00         | 1.00                 |
| 7-day pass       | 9.00         | 4.50                 |
| 31-day pass      | 33.00        | 15.00                |

**To plan your trip, call (512) 474-1200 for specific route information, or visit [www.capmetro.org](http://www.capmetro.org)!**

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### AUSTIN YELLOW BIKE PROJECT:

Earn your very own bike while learning all the basics of bicycle repair. This is a skills-based program where you volunteer 24 hours while you complete all the tasks that constitute a full overhaul on a bike to be sold by YBP; then, you get to pick your own bike and fix it up for yourself for free – excepting any new parts you may need to buy to make it complete.

No bike repair experience is necessary, but patience and an ability to work independently with minimal instruction is highly recommended. Simply stop by during any of our open hours and talk to a Coordinator to get started building the bike of your dreams.

**For more information, call (512) 524-5299 or visit [www.austinyellowbike.org](http://www.austinyellowbike.org)**

Austin Yellow Bike Project is located at:

1216 Webberville Rd.  
Austin, TX 78721

# AUSTIN PUBLIC LIBRARY

## THE AUSTIN PUBLIC LIBRARY SYSTEM SEE MAP ON THE OTHER SIDE.

|                                      |                                   | S        | M      | T      | W      | T    | F      | S    | Capital Metro Bus Routes 474-1200<br>www.capmetro.org (Call Call Metro for details info. 800-251-0001) |
|--------------------------------------|-----------------------------------|----------|--------|--------|--------|------|--------|------|--|
| 1. Faulk Central Library             | 800 Guadalupe St., 78701          | 7/4-7400 | 12-6   | 10-9   | 10-9   | 10-9 | 10-6   | 10-6 | 44 downtown bus routes come within a few blocks of the Central Library complex.                        |
| 2. Austin History Center             | 810 Guadalupe St., 78701          | 574-7480 | 12-6   | closed | 10-6   | 10-6 | 10-6   | 10-6 |  |
| 3. Carver Branch                     | 1161 Arguilla St., 78702          | 574-9010 | 2-6    | 10-9   | 10-9   | 10-9 | closed | 10-5 | 2  |
| 4. Cepeda Branch                     | 651 N. Pleasant Valley Rd., 78702 | 574-7372 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 4, 17, 100, 122, 135, 300  |
| 5. Hampton Branch at Oak Hill        | 5125 Convict Hill Rd., 78749      | 574-9900 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 353  |
| 6. Hawson Branch                     | 2500 Exposition Blvd., 78703      | 574-8800 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 3, 21, 22  |
| 7. Little Walnut Creek Branch        | 835 W. Funderburg Ln., 78758      | 574-9860 | 2-6    | 10-9   | 10-9   | 10-9 | closed | 10-5 | IL 1M, 101, 142, 325   |
| 8. Manchaca Road Branch              | 5500 Manchaca Rd., 78745          | 574-8700 | 2-6    | 10-9   | 10-9   | 10-9 | closed | 10-5 | 3, 103, 311  |
| 9. Milwood Branch                    | 17500 Amherst Dr., 78727          | 574-9880 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 240  |
| 10. North Village Branch             | 2505 Steck Ave., 78757            | 574-9960 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 3, 19, 325   |
| 11. Oak Springs Branch               | 3101 Oak Springs Dr., 78702       | 574-9920 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 2, 135, 350  |
| 12. Old Quarry Branch                | 7051 Village Center Dr., 78731    | 574-8860 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 19, 339, 661   |
| 13. Pleasant Hill Branch             | 211 E. William Cannon Dr., 78745  | 574-3940 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | IL 1M, 101, 201, 333   |
| 14. Ruiz, Daniel E. Branch           | 1600 Grove Blvd., 78741           | 574-7500 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 4, 20, 331, 350  |
| 15. St. John Branch                  | 7501 Blessing Ave., 78752         | 574-7570 | closed | 10-9   | 10-9   | 10-9 | closed | 10-4 | 300, 320, 161  |
| 16. Southeast Branch                 | 5803 Nueces Crossing Rd., 78744   | 574-8840 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 311  |
| 17. Spicewood Springs Branch         | 8637 Spicewood Springs Rd., 78759 | 574-3830 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 383  |
| 18. Terrazas Branch                  | 1705 E. Cesar Chavez St., 78702   | 574-3625 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 7, 21, 22, 320   |
| 19. Twin Oaks Branch                 | 1800 S. Fifth St., 78704          | 574-9980 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 5  |
| 20. University Hills Branch          | 4721 Loyola Ln., 78723            | 574-9940 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 20, 23, 37, 137  |
| 21. Windsor Park Branch              | 5833 Westminister Dr., 78723      | 574-9840 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 37, 137, 300   |
| 22. Yarbrough Branch                 | 2260 Hancock Dr., 78756           | 574-8820 | closed | 10-9   | 10-9   | 10-9 | closed | 10-5 | 3  |
| 23. Recycled Reads (used book store) | 5335 Burnet Rd., 78756            | 323-5123 | 12-6   | closed | closed | 12-6 | 12-6   | 12-6 | 3  |

FOR INFORMATION ON HOLIDAY AND OTHER LIBRARY CLOSURES VISIT [WWW.CITYOFAUSTIN.ORG/LIBRARY](http://WWW.CITYOFAUSTIN.ORG/LIBRARY)

### TELEPHONE NUMBERS

#### Locations and Hours recording

974-7301

#### Information and Reference

974-7400

Mon-Thurs 10 a.m.-9 p.m., Fri-Sat, 10 a.m.-6 p.m.,  
Sund 12 noon-6 p.m.

#### Información en español

974-3637

#### Youth Programs recording

974-9820

The City of Austin is committed to compliance with the Americans  
With Disabilities Act. Reasonable modifications and equal access to  
communications will be provided upon request.



AUSTIN PUBLIC LIBRARY  
**BOOK STORE**  
THOUSANDS OF USED BOOKS, AND  
ASSORTED MEDIA PRICED TO SELL

5335 BURNET ROAD | 512-323-5123 | [WWW.RECYCLEDREADS.ORG](http://WWW.RECYCLEDREADS.ORG)

# COMMUNITY CARE CLINIC INFORMATION

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*New patients call 512-978-9015*

*Serving Central Texas since the 1970s. We accept Medicaid, Medicare, MAP, CHIP, and Sliding Fee Scale. Now accepting new patients -- call the Patient Access Center at 978-9015.*

*Behavioral Health, Nutrition Counseling, and Clinical Pharmacy Services are available at multiple sites by referral.*

**A. K. Black**

Family Medicine including children  
Women's Health & Maternity Care  
928 Blackson Ave., Austin, TX 78752  
Phone: 512-978-9740

**Austin Resource Center for the Homeless (ARCH)**

Family Medicine, Dental, Vision, Behavioral Health  
500 E. 7th St., Austin, TX 78701  
Phone: 512-978-9920

**Austin Travis County Integral Care (ATCIC) #1**

Family Medicine - ATCIC Referral only  
825 E. Rundberg, #F, Austin, TX 78753  
Phone: 512-804-3913

**Austin Travis County Integral Care (ATCIC) #2**

Family Medicine - ATCIC Referral only  
1631 E. Second St., Austin, TX 78702  
Phone: 512-804-3913

**Ben White Dental**

General & Pediatric Dentistry  
1221 W. Ben White, #112B, Austin, TX 78704  
Phone: 512-978-9700

**Children's Wellness Center-UT School of Nursing**

Pediatrics  
5301 Ross Road, #H, Del Valle, TX 78617  
Phone: 512-386-3335

**David Powell**

HIV & Primary Care  
4614 North IH-35, Austin, TX 78703  
Phone: 512-978-9100

**Del Valle**

Internal Medicine  
3518 FM 973, Del Valle, TX 78617  
Phone: 512-978-9760

**East Austin**

Pediatrics, Women's Health, Maternity Care  
211 Comal St., Austin, TX 78702  
Phone: 512-978-9200

**Family Wellness Center-UT School of Nursing**

Family Medicine including children  
2901 North IH-35, #101, Austin, TX 78722  
Phone: 512-232-3900

**Hancock**

Family Medicine, Walk-in appointments  
1000 E. 41st St., Ste. 925, Austin, TX 78751  
Phone: 512-978-9940

**Manor**

Family Medicine including children, Internal Medicine  
600 W. Carrie-Manor St., Manor, TX 78653  
Phone: 512-978-9780

**Montopolis**

Family Medicine including children  
Women's Health & Maternity Care  
1200-B Montopolis  
Phone: 512-978-9800

**North Central**

Family Medicine, Internal Medicine, Pediatrics,  
Women's Health, Maternity Care  
1210 W. Braker Lane, Austin, TX 78758  
Phone: 512-978-9300

**North Central Dental**

General & Pediatric Dentistry  
1210 W. Braker Lane, Austin, TX 78758  
Phone: 512-978-9880

**Oak Hill**

Family Medicine including children  
Women's Health, Maternity Care  
8656-A Hwy 71 West, Suite C, Austin, TX 78735  
Phone: 512-978-9820

**Pflugerville**

Family Medicine including children, Internal Medicine  
Women's Health, Maternity Care  
15822 Foothill Farms Loop, Pflugerville, TX 78660  
Phone: 512-978-9840

**RBJ Dental**

General Dentistry  
15 Waller St., Austin, TX 78702  
Phone: 512-978-9895

**Rosewood Zaragosa**

Family Medicine, Internal Medicine, Pediatrics  
Women's Health, Maternity Care  
2802 Webberville Rd., Austin, TX 78702  
Phone: 512-978-9400

**Rundberg**

Family Medicine, Internal Medicine, Pediatrics  
Specialty Care  
825 E. Rundberg, #B1, Austin, TX 78753  
Phone: 512-978-9600

#### **South Austin**

Family Medicine, Internal Medicine, Pediatrics  
Women's Health, Maternity Care  
2529 S. First St., Austin, TX 78704  
Phone: 512-978-9500

#### **South Austin Dental**

General Dentistry

#### **When You Just Can't Wait – Convenient Care/Walk-In Services**

#### **Cuando no puede esperar – Convenientes servicios y atención sin cita**

If you are experiencing an illness or minor injury that needs prompt care after-hours, we now have a walk-in clinic with expanded hours at our Hancock and William Cannon health center locations. During office hours, we ask that you first call your primary care provider to see if he or she can see you that day. If not, your provider will refer you to one of these two locations.

#### **Some of the things we treat include:**

- Cough, cold or sore throat
- Fever or flu symptoms, vomiting
- Ear infection
- Cuts, bumps and sprains
- Twisted or sprained ankle
- General wound care
- Minor skin rash
- Mild asthma
- Basic laboratory testing
- Minor procedures
- Urinary tract infections
- If you aren't sure, call us

Si está enfermo o tiene alguna lesión menor y después de horas necesita ser atendido con prontitud, el centro de salud de Hancock ahora tiene una clínica con horario extendido sin la necesidad de pedir una cita. Durante las horas de consulta, le pedimos que primero llame a su proveedor de atención primaria para ver si lo puede atender ese día. Si no puede, su proveedor lo remitirá a uno de estos dos centros.

#### **Algunas cosas que atendemos son:**

- Tos, resaca o dolor de garganta

2529 S. First St., Austin, TX 78704  
Phone: 512-978-9865

#### **William Cannon**

Family Medicine, Internal Medicine, Pediatrics  
Walk-in appointments  
6801 S IH-35, #1-E, Austin, TX 78744  
Phone: 512-978-9960

#### **Women's Health Center**

Women's Maternity & Gynecology Specialty Care  
Referral only  
1313 Red River, #320, Austin, TX 78701  
Phone: 512-978-8870

- Fiebre, síntomas de gripe,
- vómitoInfección de oídos
- Cortes, chichones y esguinces
- Torcedura o esguince de tobillos
- Curación general de heridas
- Salpullido de la piel
- Asma leve
- Análisis de laboratorios básicos
- Procedimientos menoresInfecciones en las vías urinarias
- Si usted no está seguro, llámen

# NOTES

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